

# **Extraflame**®

Riscaldamento a Pellet



UK

**MADE IN ITALY**  
design & production

## **PELLET STOVES USER MANUAL**

### **MIETTA EVO - SINFONY**

APPLY TECHNICAL  
DATA LABEL



## ATTENTION



**SURFACES CAN BECOME VERY HOT!  
ALWAYS USE PROTECTIVE GLOVES!**

*During combustion, thermal energy is released that significantly increases the heat of surfaces, doors, handles, controls, glass, exhaust pipes, and even the front of the appliance. Avoid contact with those elements if not wearing protective clothing (protective gloves included). Make sure children are aware of the danger and keep them away from the stove during operation.*

|                                                                     |           |
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**ATTENZIONE TASSATIVO**  
**PRIMA DI MOVIMENTARE LA STUFA TOGLIERE LE MAIOLICHE INDICATE**  
**PER EVITARE DANNI.**

**ATTENTION - COMPULSORY**  
**BEFORE MOVING THE STOVE, KINDLY TAKE THE CERAMICS OFF IN ORDER TO**  
**AVOID ANY DAMAGES**

**ATTENTION - OBLIGATOIRE**  
**AVANT DE BOUGER LE POÊLE, FAIRE ATTENTION À LEVER LES CÉRAMIQUES**  
**INDIQUÉES POUR ÉVITER DES DÉGÂTS**

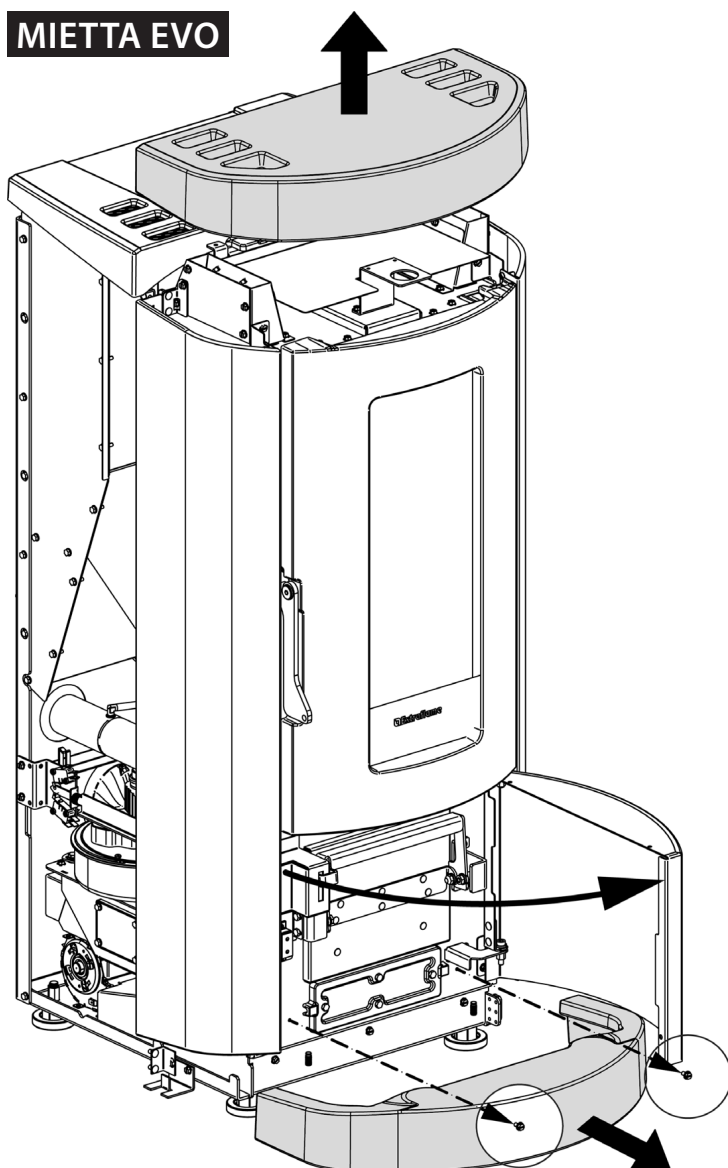
**VORSICHT - OBLIGATORISCH**  
**BEVOR SIE DEN OFEN BEWEGEN, BITTE UNBEDINGT DIE BEZEICHNETE KERAMIK KACHELN ENTFERNEN**  
**UM SCHÄDEN ZU VERMEIDEN**

**ATENCIÓN - PERENTORIO**  
**ANTES DE MOVER LA ESTUFA SACAR LAS MAYÓLICAS INDICADAS PARA EVITAR DAÑOS.**

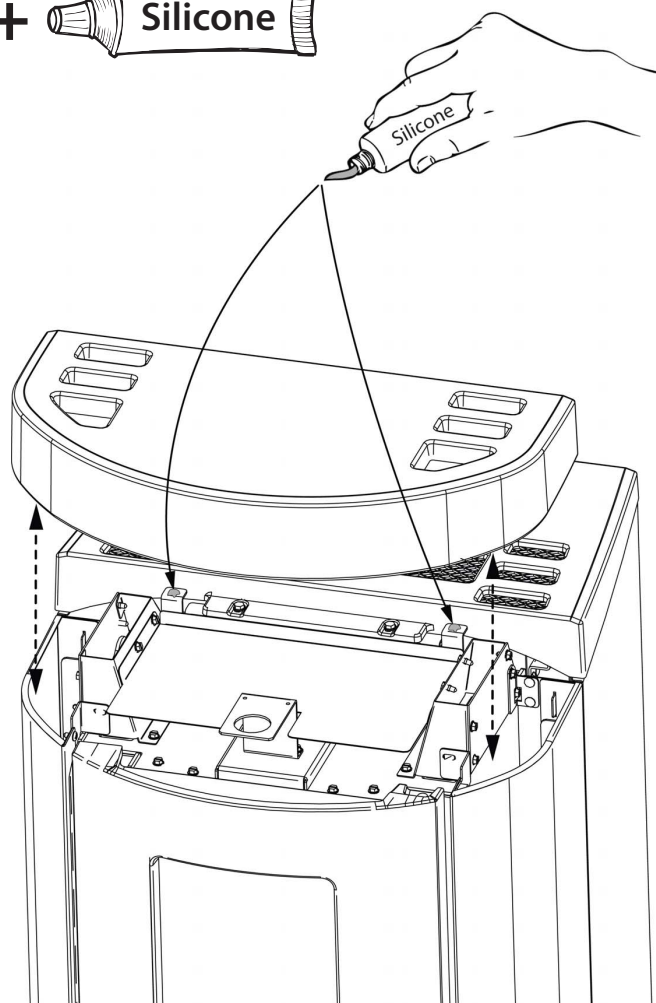
**LET OP! VERPLICHT**  
**VOORDAT DE KACHEL VERPLAATST WORDT, MOETEN DE DELEN IN MAJOLICA VERWIJDERD WORDEN**  
**OM BESCHADIGING TE VOORKOMEN.**

**UWAGA - OBOWIĄZEK**  
**PRZED PRZYSTĄPIENIEM DO PRZEMIESZCZANIA PIECA ZDJĄĆ WSKAZANE MAJOLIKI**  
**ABY UNIKNĄĆ USZKODZENIA.**

**MIETTA EVO**



**+**  **Silicone**



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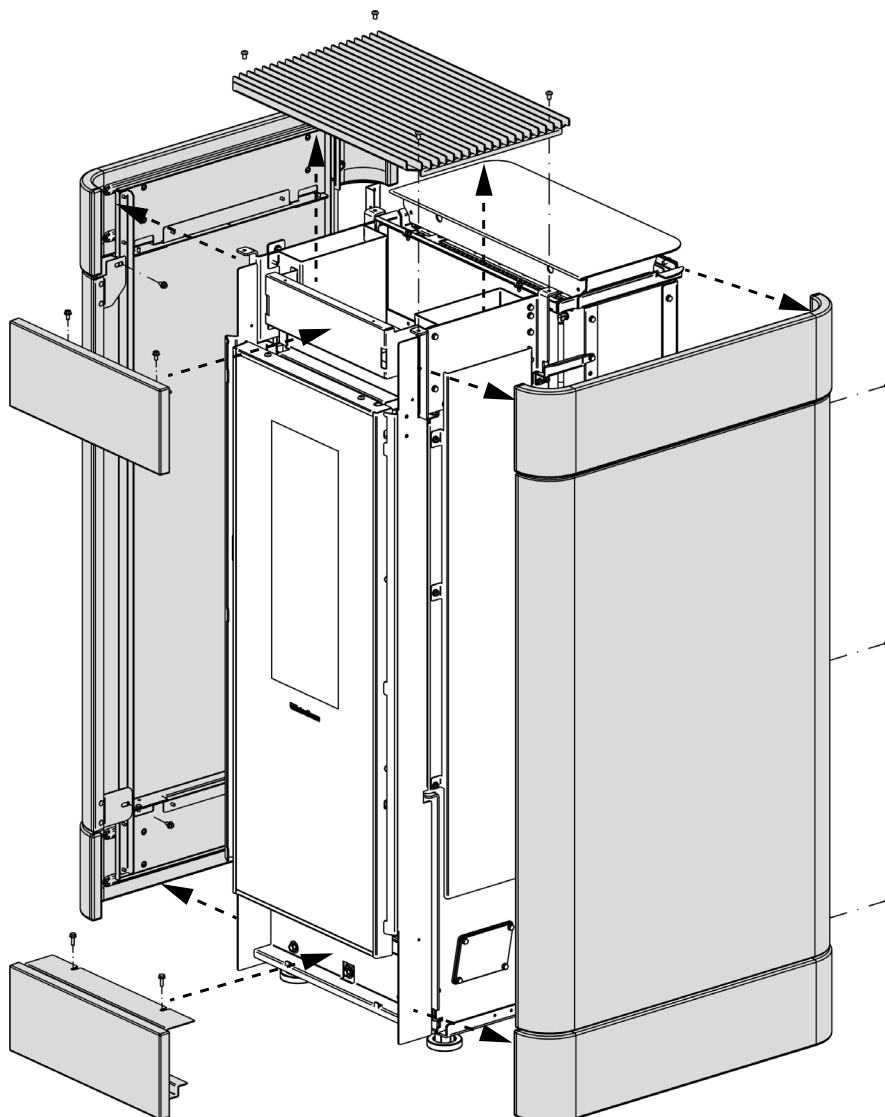
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**SINFONY**



*We thank you for having chosen our company; our product is a great heating solution developed from the most advanced technology with top quality machining and modern design, aimed at making you enjoy the fantastic sensation that the heat of a flame gives, in complete safety.*

## WARNINGS

This instructions manual is an integral part of the product: make sure that it always accompanies the appliance, even if transferred to another owner or user, or if transferred to another place. If it is damaged or lost, request another copy from the area technician. This product is intended for the use for which it has been expressly designed. The manufacturer is exempt from any liability, contractual and extracontractual, for injury/damage caused to persons/animals and objects, due to installation, adjustment and maintenance errors and improper use.

**Installation must be performed by qualified staff, which assumes complete responsibility for the definitive installation and consequent good functioning of the product installed. One must also bear in mind all laws and national, regional, provincial and town council Standards present in the country in which the appliance has been installed, as well as the instructions contained in this manual.**

**The use of the appliance must comply with all local, regional, national and European regulations.**

**The Manufacturer cannot be held responsible for the failure to comply with such precautions.**

**After removing the packaging, ensure that the content is intact and complete. Otherwise, contact the dealer where the appliance was purchased. All electric components that make up the product must be replaced with original spare parts exclusively by an authorised after-sales centre, thus guaranteeing correct functioning.**

## SAFETY

♦ **THE APPLIANCE MAY BE USED BY CHILDREN 8 YEARS OF AGE OR OLDER AND INDIVIDUALS WITH REDUCED PHYSICAL, SENSORY, OR MENTAL CAPACITIES OR WITHOUT EXPERIENCE OR THE NECESSARY KNOWLEDGE, PROVIDED THAT THEY ARE SUPERVISED OR HAVE**

RECEIVED INSTRUCTIONS ON SAFE USE OF THE APPLIANCE AND THAT THEY UNDERSTAND THE INHERENT DANGERS.

- ♦ THE GENERATOR MUST NOT BE USED BY PERSONS (INCLUDING CHILDREN) WITH REDUCED PHYSICAL, SENSORY AND MENTAL CAPACITIES OR WHO ARE UNSKILLED PERSONS, UNLESS THEY ARE SUPERVISED AND TRAINED REGARDING USE OF THE APPLIANCE BY A PERSON RESPONSIBLE FOR THEIR SAFETY.
- ♦ THE CLEANING AND MAINTENANCE REQUIRED BY THE USER MUST NOT BE PERFORMED BY CHILDREN WITHOUT SUPERVISION.
- ♦ CHILDREN MUST BE CHECKED TO ENSURE THAT THEY DO NOT PLAY WITH THE APPLIANCE.
- ♦ DO NOT TOUCH THE GENERATOR WHEN YOU ARE BAREFOOT OR WHEN PARTS OF THE BODY ARE WET OR DAMP.
- ♦ IT IS FORBIDDEN TO MODIFY THE APPLIANCE IN ANY WAY.
- ♦ DO NOT PULL, REMOVE, TWIST THE ELECTRICAL CABLES COMING OUT OF THE PRODUCT EVEN IF IT IS DISCONNECTED FROM THE MAINS.
- ♦ IT IS ADVISED TO POSITION THE POWER SUPPLY CABLE SO THAT IT DOES NOT COME INTO CONTACT WITH HOT PARTS OF THE APPLIANCE.
- ♦ THE POWER SUPPLY PLUG MUST BE ACCESSIBLE AFTER INSTALLATION.
- ♦ DO NOT CLOSE OR REDUCE THE DIMENSIONS OF THE AIRING VENTS IN THE PLACE OF INSTALLATION. THE AIRING VENTS ARE ESSENTIAL FOR CORRECT COMBUSTION.
- ♦ DO NOT LEAVE THE PACKAGING ELEMENTS WITHIN REACH OF CHILDREN OR UNASSISTED DISABLED PERSONS.
- ♦ THE HEARTH DOOR MUST ALWAYS BE CLOSED DURING NORMAL FUNCTIONING OF THE PRODUCT.
- ♦ WHEN THE APPLIANCE IS FUNCTIONING AND HOT TO THE TOUCH, ESPECIALLY ALL EXTERNAL SURFACES, ATTENTION MUST BE PAID
- ♦ CHECK FOR THE PRESENCE OF ANY OBSTRUCTIONS BEFORE SWITCHING THE APPLIANCE ON FOLLOWING A PROLONGED PERIOD OF INACTIVITY.
- ♦ THE GENERATOR HAS BEEN DESIGNED TO ADJUST ITSELF AUTOMATICALLY IN PARTICULAR OPERATING CONDITIONS
- ♦ THE GENERATOR HAS BEEN DESIGNED TO FUNCTION IN ANY CLIMATIC CONDITION. IN PARTICULARLY ADVERSE CONDITIONS

**(STRONG WIND, FREEZING) SAFETY SYSTEMS MAY INTERVENE THAT SWITCH THE GENERATOR OFF. IF THIS OCCURS, CONTACT THE TECHNICAL AFTER-SALES SERVICE AND ALWAYS DISABLE THE SAFETY SYSTEMS.**

- ♦ **IN THE EVENT THE FLUE CATCHES FIRE, USE SUITABLE SYSTEMS FOR SUFFOCATING THE FLAMES OR REQUEST HELP FROM THE FIRE BRIGADE.**
- ♦ **THIS APPLIANCE MUST NOT BE USED TO BURN WASTE**
- ♦ **DO NOT USE ANY FLAMMABLE LIQUIDS FOR IGNITION**
- ♦ **DURING THE FILLING PHASE DO NOT PUT THE BAG OF PELLETS TO INTO CONTACT WITH THE PRODUCT**
- ♦ **THE MAJOLICAS ARE TOP QUALITY ARTISAN PRODUCTS AND AS SUCH CAN HAVE MICRO-DOTS, CRACKLES AND CHROMATIC IMPERFECTIONS. THESE FEATURES HIGHLIGHT THEIR VALUABLE NATURE. DUE TO THEIR DIFFERENT DILATION COEFFICIENT, THEY PRODUCE CRACKLING, WHICH DEMONSTRATE THEIR EFFECTIVE AUTHENTICITY. TO CLEAN THE MAJOLICAS, IT IS RECOMMENDED TO USE A SOFT, DRY CLOTH. IF A DETERGENT OR LIQUID IS USED, THE LATTER COULD PENETRATE INSIDE THE CRACKLES, HIGHLIGHTING THEM.**
- ♦ **SINCE THE PRODUCT CAN TURN ON AUTOMATICALLY THANKS TO THE TIMER, OR REMOTELY USING THE DEDICATED APPLICATIONS, IT IS STRICTLY FORBIDDEN TO LEAVE ANY COMBUSTIBLE OBJECT WITHIN THE SAFETY DISTANCES INDICATED ON THE TECHNICAL DATA PLATE.**
- ♦ **INTERNAL COMBUSTION CHAMBER PARTS CAN BE SUBJECT TO EXTETICAL WARN, IT DOESN'T AFFECT THE FUNCTIONALITY**

## **ROUTINE MAINTENANCE**

Based on Decree 22 January 2008 n°37 art.2, routine maintenance means interventions aimed at reducing degradation due to normal use, as well as dealing with accidental events entailing the need of first interventions, which however do not modify the structure of the system upon which one is intervening or its intended use according to the requirements laid down by the technical standards in force and by the manufacturer's use and maintenance manual.

| INFORMATION REQUIREMENTS FOR SOLID FUEL LOCAL SPACE HEATERS<br>(COMMISSION REGULATION (EU) 2015/1185) |                   |                    |                                                          |         |
|-------------------------------------------------------------------------------------------------------|-------------------|--------------------|----------------------------------------------------------|---------|
| Model identifier(s)                                                                                   |                   | ---                | MIETTA EVO                                               | SINFONY |
| Indirect heating functionality                                                                        |                   | ---                | NO                                                       |         |
| Direct heat output                                                                                    |                   | kW                 | 9                                                        | 11      |
| Indirect heat output                                                                                  |                   | kW                 | ---                                                      |         |
| Fuel                                                                                                  |                   | ---                | Compressed wood with moisture content < 12 %             |         |
| Seasonal space heating energy efficiency                                                              | $\eta_s$          | %                  | 82,3                                                     | 80,6    |
| Space heating emissions at nominal heat output (*)                                                    | PM                | mg/Nm <sup>3</sup> | 13                                                       | 12      |
|                                                                                                       | OGC               |                    | 1                                                        | 1       |
|                                                                                                       | CO                |                    | 45                                                       | 72      |
|                                                                                                       | NOx               |                    | 138                                                      | 138     |
| Space heating emissions at minimum heat output (*)                                                    | PM                | mg/Nm <sup>3</sup> | 20                                                       | 20      |
|                                                                                                       | OGC               |                    | 6                                                        | 6       |
|                                                                                                       | CO                |                    | 657                                                      | 657     |
|                                                                                                       | NOx               |                    | 121                                                      | 121     |
| Nominal heat output                                                                                   | P <sub>nom</sub>  | kW                 | 9                                                        | 11      |
| Minimum heat output (indicative)                                                                      | P <sub>min</sub>  | kW                 | 3,4                                                      | 3,4     |
| Useful efficiency at nominal heat output                                                              | $\eta_{th,nom}$   | %                  | 93,1                                                     | 91,4    |
| Useful efficiency at minimum heat output (indicative)                                                 | $\eta_{th,min}$   | %                  | 93,9                                                     | 93,9    |
| Auxiliary electricity consumption - At nominal heat output                                            | el <sub>max</sub> | kW                 | 0,043                                                    | 0,045   |
| Auxiliary electricity consumption - At minimum heat output                                            | el <sub>min</sub> | kW                 | 0,026                                                    | 0,026   |
| Auxiliary electricity consumption - In standby mode                                                   | el <sub>SB</sub>  | kW                 | 0,001                                                    | 0,001   |
| Type of heat output/room temperature control                                                          |                   | ---                | with electronic room temperature control plus week timer |         |
| Other control options                                                                                 |                   | ---                | ---                                                      |         |

(\*) PM = particulate matter, OGCs = organic gaseous compounds, CO = carbon monoxide, NO<sub>x</sub> = nitrogen oxides

## INSTALLATION

### GENERAL

The flue gas exhaust and hydraulic connections must be carried out by qualified personnel who must issue installation conformity documentation compliant with national standards.

**The installer must provide the owner or person acting for him, according to the legislation in force, with the declaration of conformity, supplied with:**

- 1) the use and maintenance manual of the appliance and of the system components (such as for example, the smoke ducts, chimney, etc.);
- 2) photocopy or photograph of the chimney plaque;
- 3) system booklet (where applicable).

*The installer must ask to be issued with a receipt stating that the documentation has been provided, and must keep it with a copy of the technical documentation relating to the installation.*

For installation in a condominium, prior approval from the condominium's administrator must be requested.

Where required, check the exhaust gas emissions after installation. Should a sampling point be installed, it must be airtight.

### COMPATIBILITY

Do not install in rooms with a fire hazard. It is also forbidden to install it in living areas with the following characteristics:

1. where there are liquid fuel appliances with continuous or discontinuous operation that draw the combustion air into the room in which they are installed.
2. where there are type B gas appliances intended for heating, with or without domestic hot water production and in adjacent and communicating rooms.
3. where the depression measured in situ between the external and internal environment is greater than 4 Pa.

N.B.: Watertight appliances can also be installed in the cases indicated in points 1, 2 and 3 of this paragraph.

### INSTALLATIONS IN BATHROOMS, BEDROOMS AND STUDIO FLATS

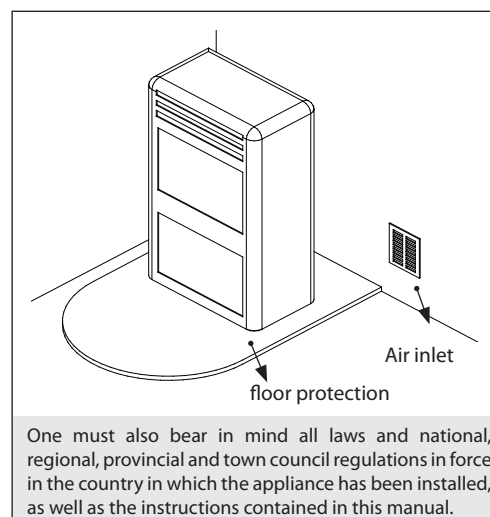
Installation in bathrooms, bedrooms and studio flats is only allowed for sealed or closed hearth appliances with ducted combustion air taken from the outside.

### POSITIONING AND SAFETY DISTANCES

The support surfaces and/or points must have a suitable capacity to bear the overall weight of the appliance, accessories and coverings. If the floor is made of a combustible material, we recommend using a non-combustible material to protect the front part from any burnt material which might fall during routine cleaning operations. The generator must be level to function properly. The side walls, the rear walls and the floor support surface should be made of non-combustible material.

### MINIMUM DISTANCES (PELLET STOVES)

Installation next to flammable or heat-sensitive materials is permitted **only if the special safety distances specified on the label at the beginning of the manual (pag.2) are observed**. If the materials are not flammable, you must keep a side and rear distance of at least 100 mm (without the inserts). For products equipped with rear spacers, wall-mounting installation is permitted exclusively for the rear side.



### PREPARATIONS FOR MAINTENANCE

To carry out extraordinary maintenance operations on the product, it may be necessary to move it away from the adjacent walls. This must be done by a technician authorised to disconnect the combustion product evacuation ducts and then reconnect them. For heaters connected to the hydraulic system, the connection between the system itself and the product must be made in such a way that, when an authorised technician is about to carry out extraordinary maintenance operations, it is possible to move the heater at least 1 metre away from the adjacent walls.

### INSTALLING INSERTS

When installing inserts, access must be prevented to the internal parts of the appliance and it must not be possible to access live parts during extraction operations.

Any wiring, for example the power cable or room probe, must be positioned so as not to be damaged during movement of the insert and must not come into contact with hot parts. If a cavity made of combustible material is installed, we recommend taking all the safety precautions indicated by the installation standards.

### VENTILATION AND AERATION OF INSTALLATION ROOMS

In case of non-airtight heater and/or installation, the ventilation must respect the minimum area indicated below (considering the highest value among those provided):

| Appliance categories | Reference standard | Percentage of the net opening section with respect to the appliance fumes outlet section | Minimum net opening value of the ventilation duct |
|----------------------|--------------------|------------------------------------------------------------------------------------------|---------------------------------------------------|
| Pellet stoves        | UNI EN 14785       | -                                                                                        | 80 cm <sup>2</sup>                                |
| Boilers              | UNI EN 303-5       | 50%                                                                                      | 100 cm <sup>2</sup>                               |

**Under any condition, including in the presence of extractor hoods and/or of controlled forced ventilation systems, the pressure difference between the generator installation rooms and the outside must always be equal to or less than 4 Pa.**

In the presence of type B gas appliances with intermittent operation not intended for heating, they must have their own aeration and/or ventilation opening.

The air inlets must meet the following requirements:

- they must be protected with grids, metal mesh, etc., but without reducing the net useful section;
- they must be made so as to make the maintenance operations possible;
- positioned so that they cannot be obstructed;

The clean and non-contaminated air flow can also be obtained from a room adjacent to that of installation (indirect aeration and ventilation), as long as the flow takes place freely through permanent openings communicating with the outside.

The adjacent room cannot be used as a garage, or to store combustible material or for any other activity with a fire hazard, bathroom, bedroom or common room of the building.

## FLUE GAS EXHAUST

The heat generator works in depression and is equipped with an outlet fan for flue gas extraction. There must be a single exhaust system for the generator. Using a flue that is shared with other devices is not allowed.

The components of the flue gas exhaust system must be chosen in relation to the type of appliance to be installed in compliance with:

- UNI/ TS 11278 in the event of metal chimneys, with particular attention to that stated in the specification;
- UNI EN 13063-1 and UNI EN 13063-2, UNI EN 1457, UNI EN 1806 in the event of non-metallic chimneys.
- The length of the horizontal section must be minimal and, in any case, no longer than 3 metres, with a minimum upward slope of 3%.
- There must not be more than 4 direction changes including the one due to the use of the "T" element.
- A "T" fitting with a condensation collection cap must be provided at the base of the vertical section.
- If the exhaust is not inserted in an existing flue, a vertical section with a windproof end piece is required (UNI 10683).
- The vertical duct can be inside or outside the building. If the smoke duct is inserted in an existing flue, it must be certified for solid fuel.
- If the smoke duct is outside the building, it must always be insulated.
- The smoke ducts must have at least one airtight inlet for flue gas sampling.
- All the sections of the flue gas duct must be accessible to inspection.
- Inspection openings must be provided for cleaning.
- If the generator has a fume temperature lower than 160°C+ ambient temperature caused by the high yield (contact technicians) it MUST be resistant to humidity.
- A flue system that does not respect the previous points or, in general, that does not comply with the regulations, may cause condensation phenomena inside it.

## CHIMNEY CAP

The chimney caps must meet the following requirements:

- they must have a useful outlet section no less than double that of the chimney/ducted system on which it is installed;
- they must be adapted in order to prevent the penetration of rain and snow in the chimney/ducted system;
- they must be built so that, in the event of winds coming from all directions and from any angle, the expulsion of combustion products is in any case ensured;

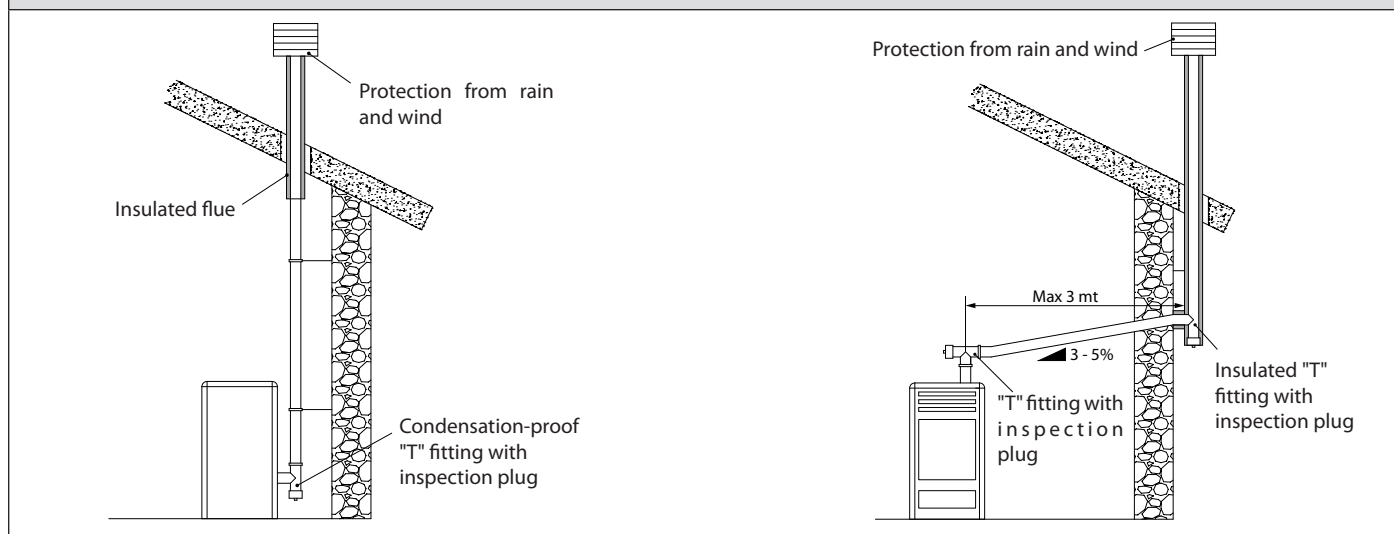
## FOR GERMANY ONLY

**The product can be connected to a shared flue** (multi-connection) provided that the requirements of the regional and national regulations, amongst which DIN EN 13384-2, DIN V 18160-1, DIN 18896 and of the MFeuV-2007 (Muster-Feuerungsverordnung) are strictly complied with, and that the local chimney sweep has checked and approved the installation conditions.

Please also remember the following indications, which the end user must comply with:

- The device can be operated only with the doors closed.
- The doors and all setting devices must remain closed when the device is not on (except for cleaning and maintenance operations).

## EXAMPLES OF CORRECT CONNECTION TO THE CHIMNEY



## CONNECTION TO THE MAINS ELECTRIC SUPPLY

The generator is supplied with an electric power cable to be plugged into a 230V 50 Hz socket, possibly with a circuit breaker switch. The socket must be easily accessible.

The electrical system must be compliant with standards. The efficiency of the earthing circuit must be checked. Unsuitable earthing of the system can cause malfunctioning for which the manufacturer will not be held liable.

Power supply variations beyond 10% can cause faulty operation of the product.

## HERMETICALLY SEALED INSTALLATION

The generator is a fully sealed product with respect to the environment in which it is installed. This means that it is ideal for passive houses because it does not take air in from within the house.

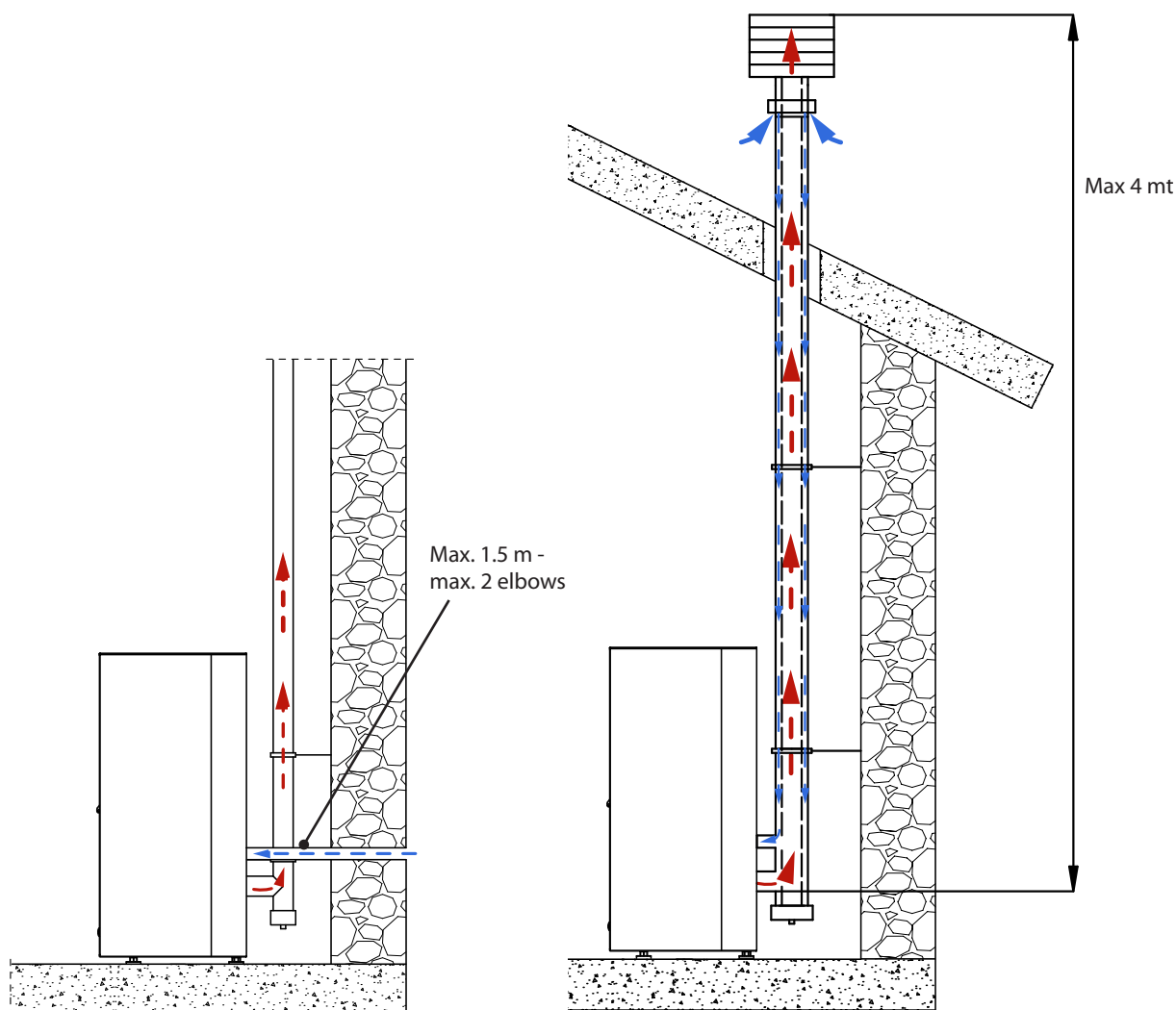
### COMBUSTION AIR

To ensure the stove remains hermetically sealed, the connection pipe for the combustion air must be directly connected to the exterior, using special pipes and sealed connectors.

### FUMES EXHAUST SYSTEM

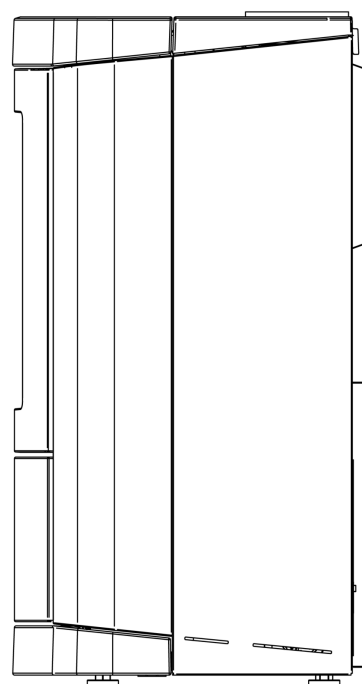
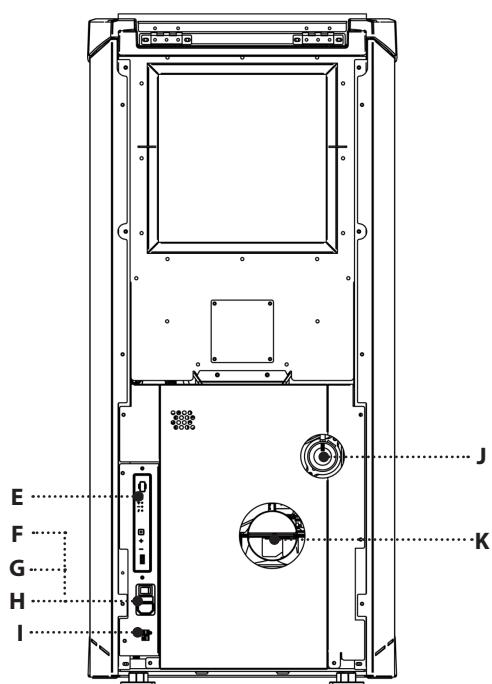
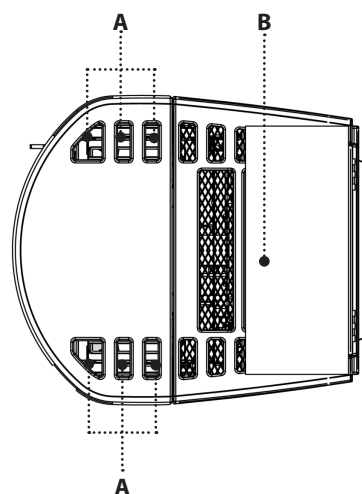
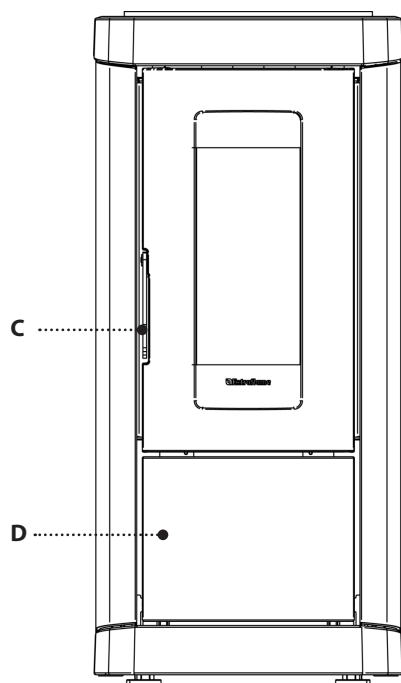
- If the generator has a fumes temperature of less than 160°C+ room temperature due to the high performance (refer to technical data), the fumes exhaust system must be completely waterproof.
- If there is a possibility that fumes may condense, an external inspection hatch must be fitted.

#### INSTALLATION EXAMPLE



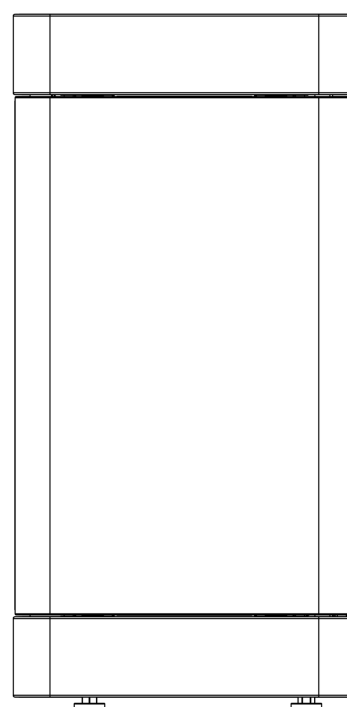
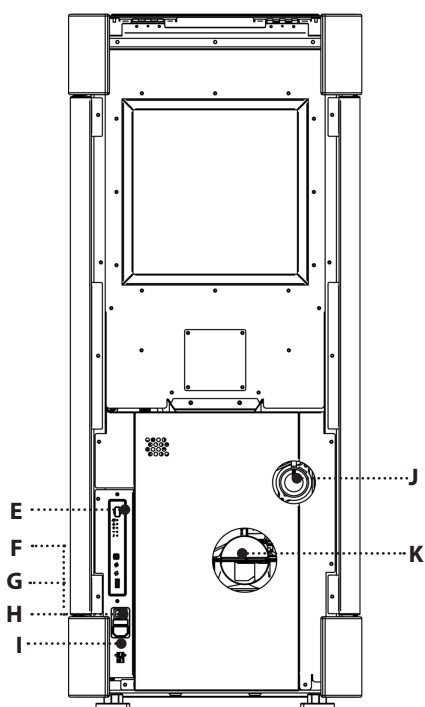
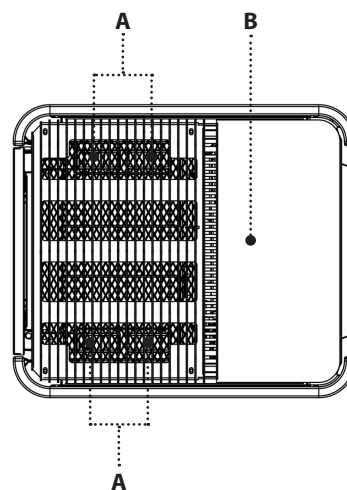
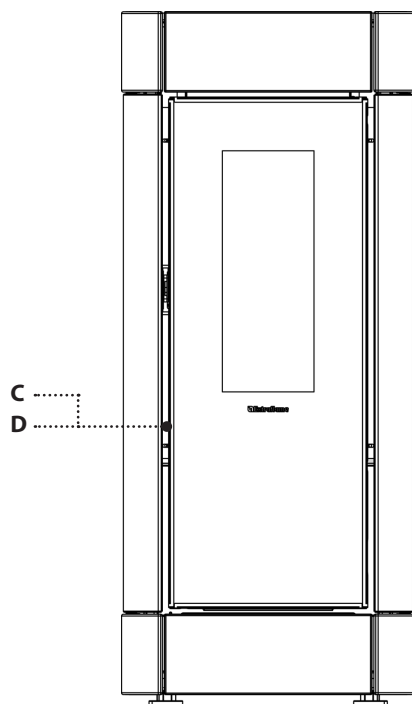
One must also bear in mind all laws and national, regional, provincial and town council regulations in force in the country in which the appliance has been installed, as well as the instructions contained in this manual.

## MIETTA EVO DETAILS



|          |                                   |          |                      |          |                             |
|----------|-----------------------------------|----------|----------------------|----------|-----------------------------|
| <b>A</b> | Room air outlet                   | <b>E</b> | Radio/emergency card | <b>I</b> | Additional thermostat input |
| <b>B</b> | Pellet hopper pressurised closure | <b>F</b> | ON/OFF               | <b>j</b> | Combustion air inlet        |
| <b>C</b> | Access to combustion chamber      | <b>G</b> | Fuse                 | <b>K</b> | Fumes outlet                |
| <b>D</b> | Access to the ash drawer          | <b>H</b> | Power supply 230V    |          |                             |

## SINFONY DETAILS



|          |                                   |          |                      |          |                             |
|----------|-----------------------------------|----------|----------------------|----------|-----------------------------|
| <b>A</b> | Room air outlet                   | <b>E</b> | Radio/emergency card | <b>I</b> | Additional thermostat inlet |
| <b>B</b> | Pellet hopper pressurised closure | <b>F</b> | ON/OFF               | <b>j</b> | Combustion air inlet        |
| <b>C</b> | Access to combustion chamber      | <b>G</b> | Fuse                 | <b>K</b> | Fumes outlet                |
| <b>D</b> | Access to the ash drawer          | <b>H</b> | Power supply 230V    |          |                             |

## STOVE POSITIONING

To ensure the stove works correctly, it should always be positioned so that it is perfectly level, using a spirit level.

## NOTES FOR CORRECT OPERATION

The following indications must be respected for correct pellet stove operation:

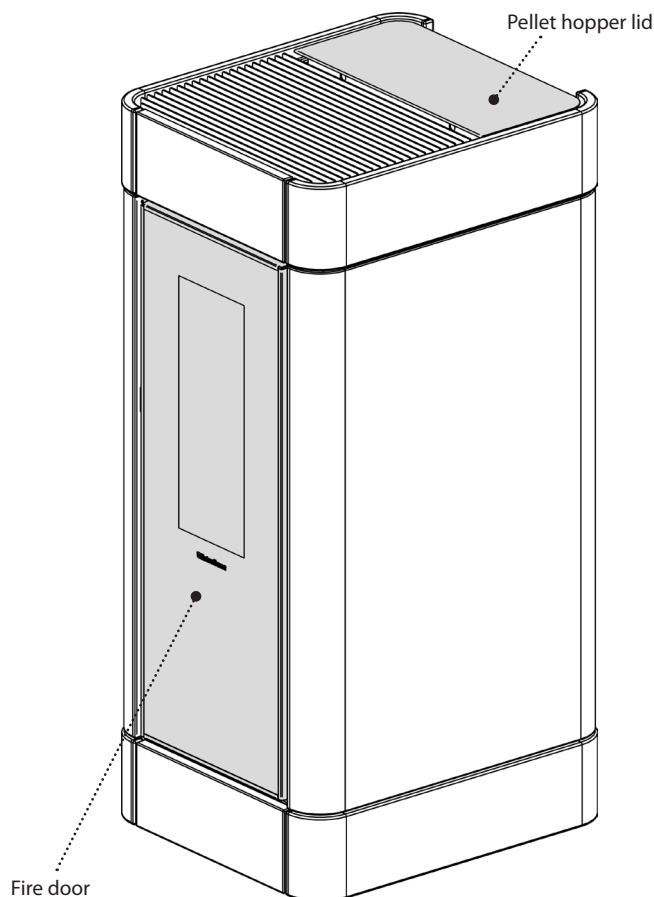
**Both during stove operation and when it is not used, all hatches (pellet hopper, door, ash drawer) must remain closed at all times.** They can be opened only for the time required to load the fuel and for maintenance.

Failure to comply with the above during operation will cause the display to show the following:

**"CLOSE HOPPER - STOVE DOOR"**

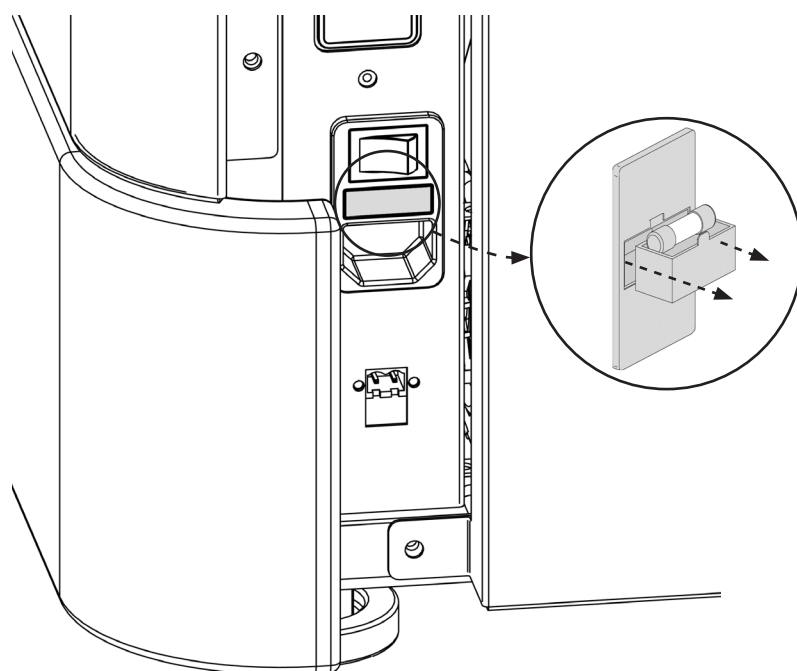
**This indication means that you have 60 seconds to close the hatch/door and the pellet lid.**

After the 60 seconds, during ignition the stove will go into **"DEPR ALARM"** mode, while during normal operation the stove will go into **"COOLING STAND BY"** mode before automatically resuming operation once the conditions are satisfied (cold stove, etc.).



### FUSE

If the stove is not powered, it is recommended to have the fuse checked by a qualified technician.



## PELLETS AND FEEDING

Pellets are made by subjecting wood shavings, i.e. the rejects of pure wood (without paint) produced by sawmills, joineries and other activities connected to working and transforming wood, to very high pressures.

This type of fuel is fully ecological as no glues are used to hold it together. Indeed, the compactness of the pellets over time is guaranteed by a natural substance found in wood: lignite.

As well as being an ecological fuel, as wood residues are made the most of, the pellet also has technical advantages.

While wood has a calorific value of 4.4 kWh/kg. (with 15% humidity, thus after 18 months of seasoning), the calorific value of pellets is 5 kWh/kg.

The density of pellets is about 650 kg/m<sup>3</sup> and water content is equal to 8% of its weight. For this reason, pellets do not need to be seasoned in order to obtain a sufficiently adequate heat output.

The pellet used must comply with the features described by the following Standards:

**EN PLUS class A1, ISO 17225-2 class A1**

and

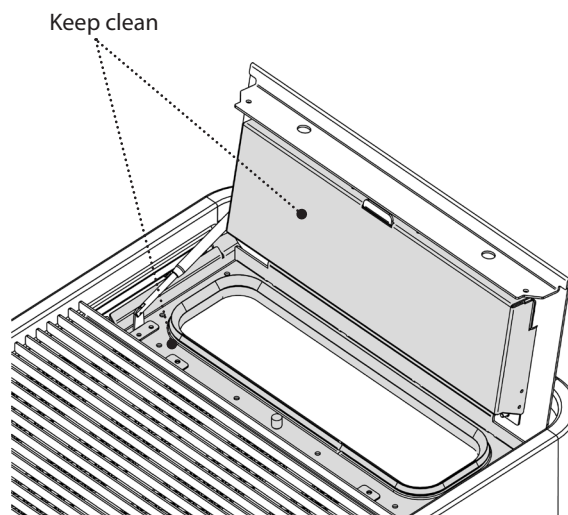
**UNI EN 303-5** with the following characteristics: water content  $\leq 12\%$ , ash content  $\leq 0.5\%$  and lower calorific value  $> 17$  MJ/kg (in the case of boilers).

The manufacturer recommends using pellets with a diameter of 6 mm with its products.

### PELLET STORAGE

To guarantee combustion without problems, the pellets must be kept in a dry place.

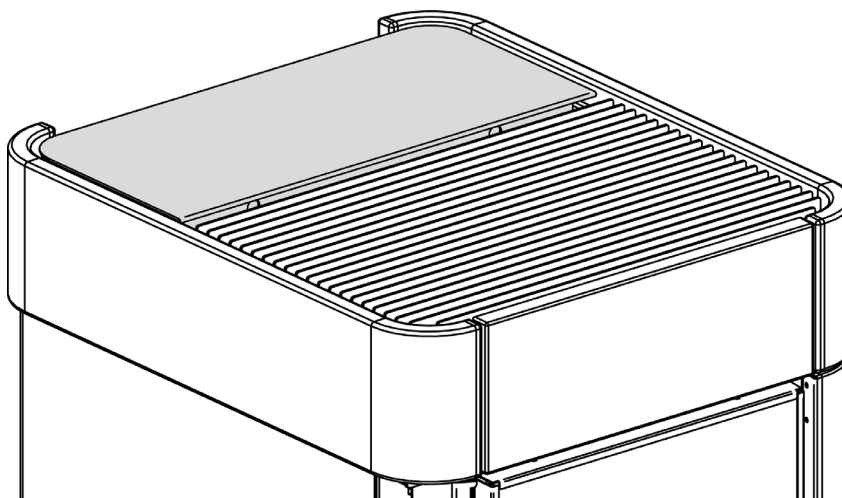
Open the hopper lid and load the pellets using a scoop.



**THE USE OF POOR QUALITY PELLETS OR ANY OTHER MATERIAL DAMAGES THE FUNCTIONS OF THE GENERATOR AND MAY INVALIDATE THE WARRANTY AND RELIEVE THE MANUFACTURER OF ALL RESPONSIBILITY.**

## PELLET HOPPER

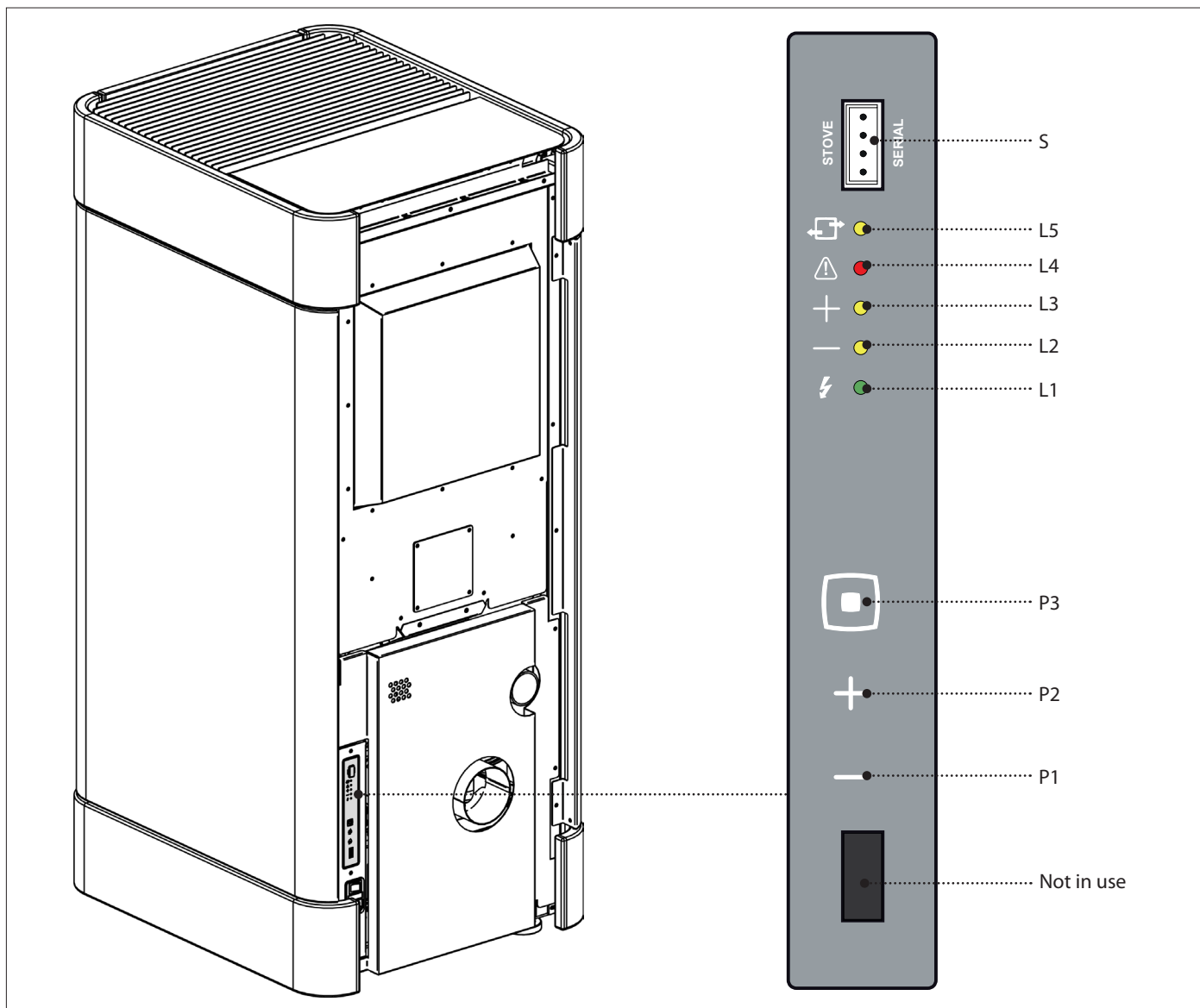
During stove operation, the pellet hopper lid must always be closed.



**DO NOT PLACE THE BAG DIRECTLY ON THE STOVE WHEN LOADING THE HOPPER! ALWAYS USE A SCOOP TO LOAD THE HOPPER. DO NOT RUB AGAINST OR PLACE WEIGHTS ON THE HOPPER SEAL, KEEP THE HOPPER LID SEAL SUPPORTING SURFACE CLEAN AT ALL TIMES. CHECK THE CONDITIONS OF THE SEAL FREQUENTLY. IN CASE OF DETERIORATION, CONTACT YOUR LOCAL AUTHORISED TECHNICIAN.**

## RADIO/EMERGENCY CARD

The stove is fitted with an emergency radio card located in the side, allowing the basic operation of the stove in the event that the handheld device is damaged or malfunctions.



The functions that can be managed from the emergency card are:

|           |                                                                                                                            |           |                |
|-----------|----------------------------------------------------------------------------------------------------------------------------|-----------|----------------|
| <b>L1</b> | Powered                                                                                                                    | <b>P1</b> | Decrease power |
| <b>L2</b> | LED off: stove off.<br>LED on: stove in P1-2-3 and operating<br>LED flashing: stove in P1-2-3 and off/in alarm/on stand-by | <b>P2</b> | Increase power |
| <b>L3</b> | LED off: stove off.<br>LED on: stove in P3-4-5 and operating<br>LED flashing: stove in P3-4-5 and off/in alarm/on stand-by | <b>P3</b> | On/Off Stove.  |
| <b>L4</b> | LED off: normal operation.<br>LED on: alarm present.                                                                       |           |                |
| <b>L5</b> | LED off: radio communication not available.<br>LED on: radio communication available.                                      |           |                |
| <b>S</b>  | -                                                                                                                          |           |                |

## RADIO CONTROL DEVICE CONFIGURATION

RADIO CONTROL DEVICE CODING PROCEDURE:

1. Disconnect the power supply to the stove.
2. Press the keys  and **OK** at the same time until the *UNIT* selection screen appears.
3. Using keys  and  select the new *UNIT*.
4. Power the stove. Within 10 seconds (the LED on the emergency module will flash) confirm the selected unit by pressing **OK** on the radio control device.
5. The LED on the emergency module will remain on for 5 seconds to confirm the new configuration.
6. If the configuration was not successful, " " will appear on the display. In this case, repeat the procedure.



**THE RADIO CONTROL DEVICE IS ALREADY CONFIGURED WITH "UNIT 0". IF THERE IS ANOTHER STOVE, TO AVOID INTERFERENCES, A NEW CONFIGURATION MUST BE PERFORMED, MODIFYING ONE OF THE TWO STOVES.**



**SOME RADIO FREQUENCY DEVICES (E.G. MOBILE PHONES, ETC.) MAY CAUSE INTERFERENCE WITH COMMUNICATION BETWEEN THE RADIO CONTROL DEVICE AND THE STOVE.**

## RADIO CONTROL DEVICE ROOM PROBE CALIBRATION

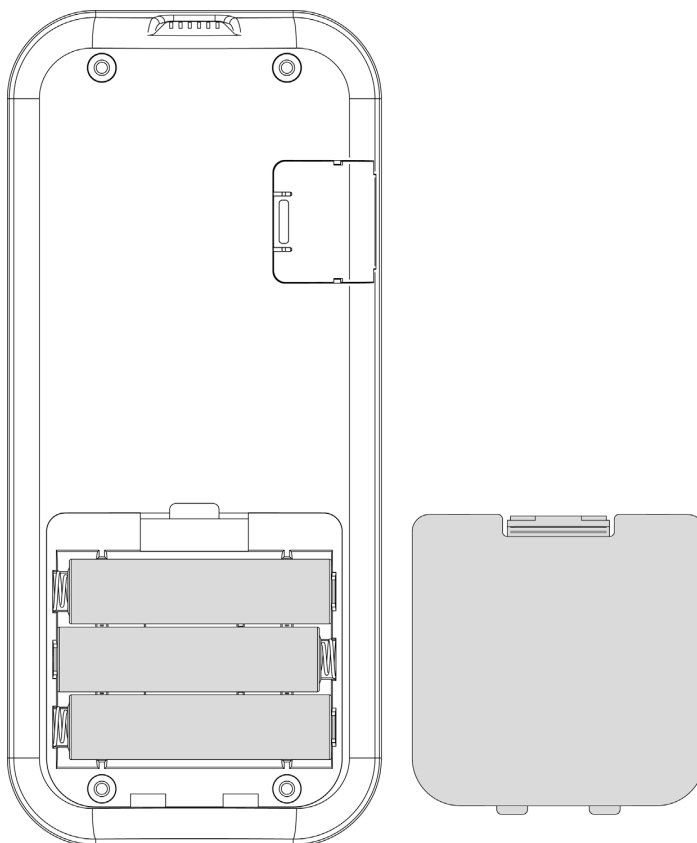
This mode allows calibration of the room temperature detected by the radio control device (with ventilation active only). For correct calibration, it is recommended to position the radio control in a room with constant temperature and wait for at least two hours. Below find the calibration procedure:

- ♦ Access the menu and reach "**TECH MENU**".
- ♦ Set the access key "F4". - "**ADJ REMOTE PROBE**"
- ♦ Using the keys  or  adjust the desired ambient calibration.
- ♦ Save and exit with the key .

## BATTERY TYPE AND REPLACEMENT

To insert/replace the batteries, simply remove the battery protection cover at the back of the radio control device (figure 1). Insert the batteries according to the symbols imprinted on the radio control device and on the battery itself.

3 AAA batteries are required for the radio control device to function.



(figure 1)



### Respect the environment!

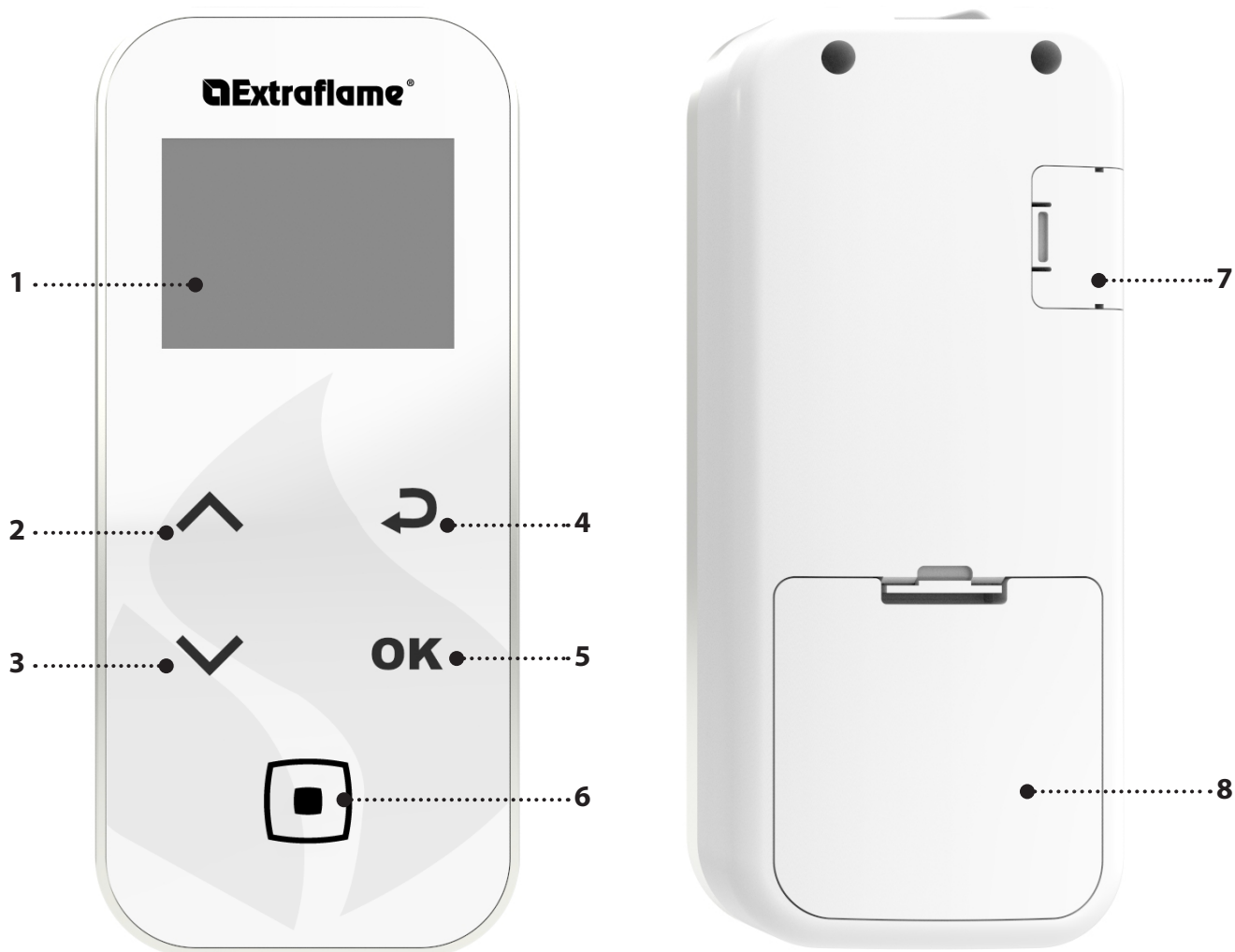
Used batteries contain metals that are harmful to the environment, and therefore must be disposed of separately in special containers.

## RADIO CONTROL DEVICE FEATURES

- ♦ The radio control device is fitted with an LCD backlit display. The display remains lit for 5 seconds. After a certain period of time, in order to minimise battery consumption, the display turns off (Sleep mode).
- ♦ It turns on again after pressing the ON/OFF key (6).

### ♦ CAUTION!

- ♦ Do not place the radio control device in direct or indirect contact with water. The radio control device may not work properly in the presence of humidity or if exposed to water.

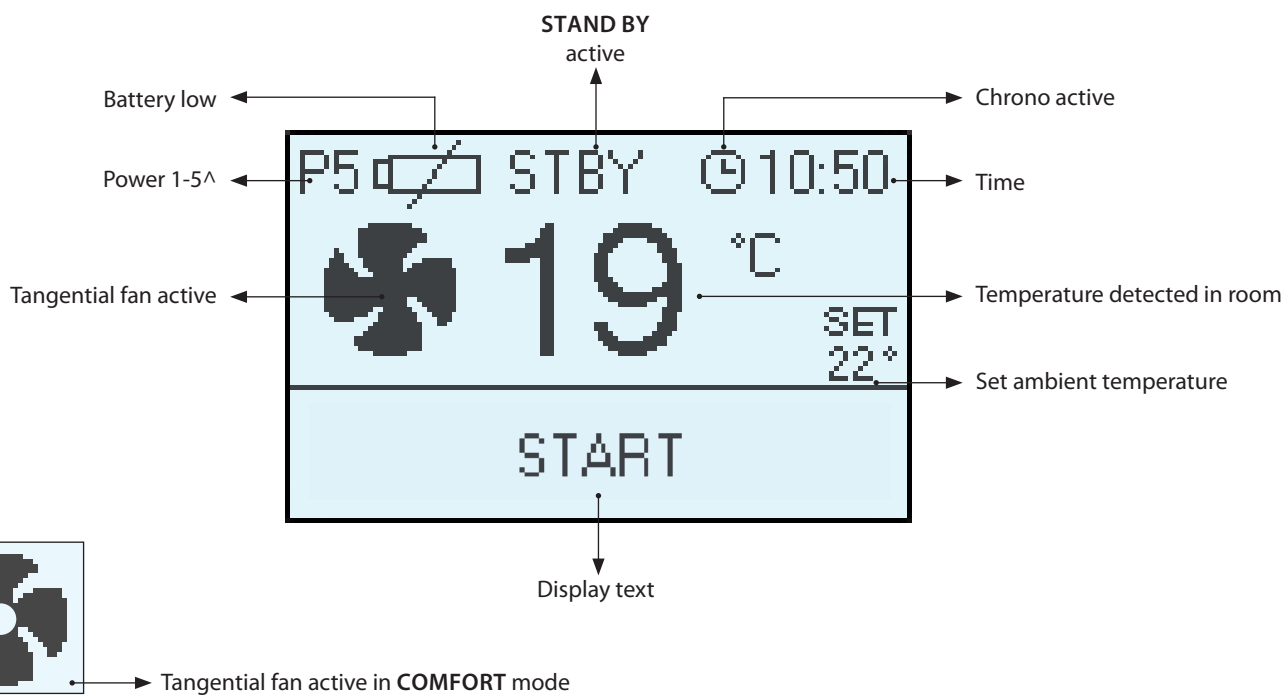


|    |                                                                             |
|----|-----------------------------------------------------------------------------|
| 1. | DISPLAY                                                                     |
| 2. | SET POWER/ scroll across in menus / increase - select a setting             |
| 3. | SET THERMOSTAT room/ scroll across in menus / decrease - deselect a setting |
| 4. | Back key                                                                    |
| 5. | Key to access MENU and CONFIRM                                              |
| 6. | On/off stove or restore from sleep mode.                                    |
| 7. | -                                                                           |
| 8. | Battery compartment                                                         |

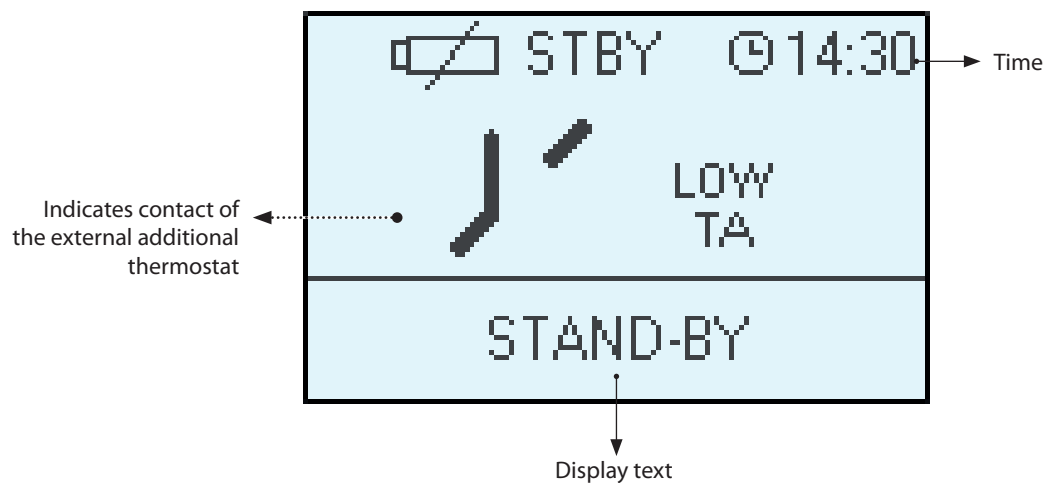
| FREQUENCY BANDS | MAXIMUM POWER TRANSMITTED |
|-----------------|---------------------------|
| 868.3 MHz       | 4 mW ERP                  |
| 869.85 MHz      | 4 mW ERP                  |

## DISPLAY

### SCREEN IN OPERATION



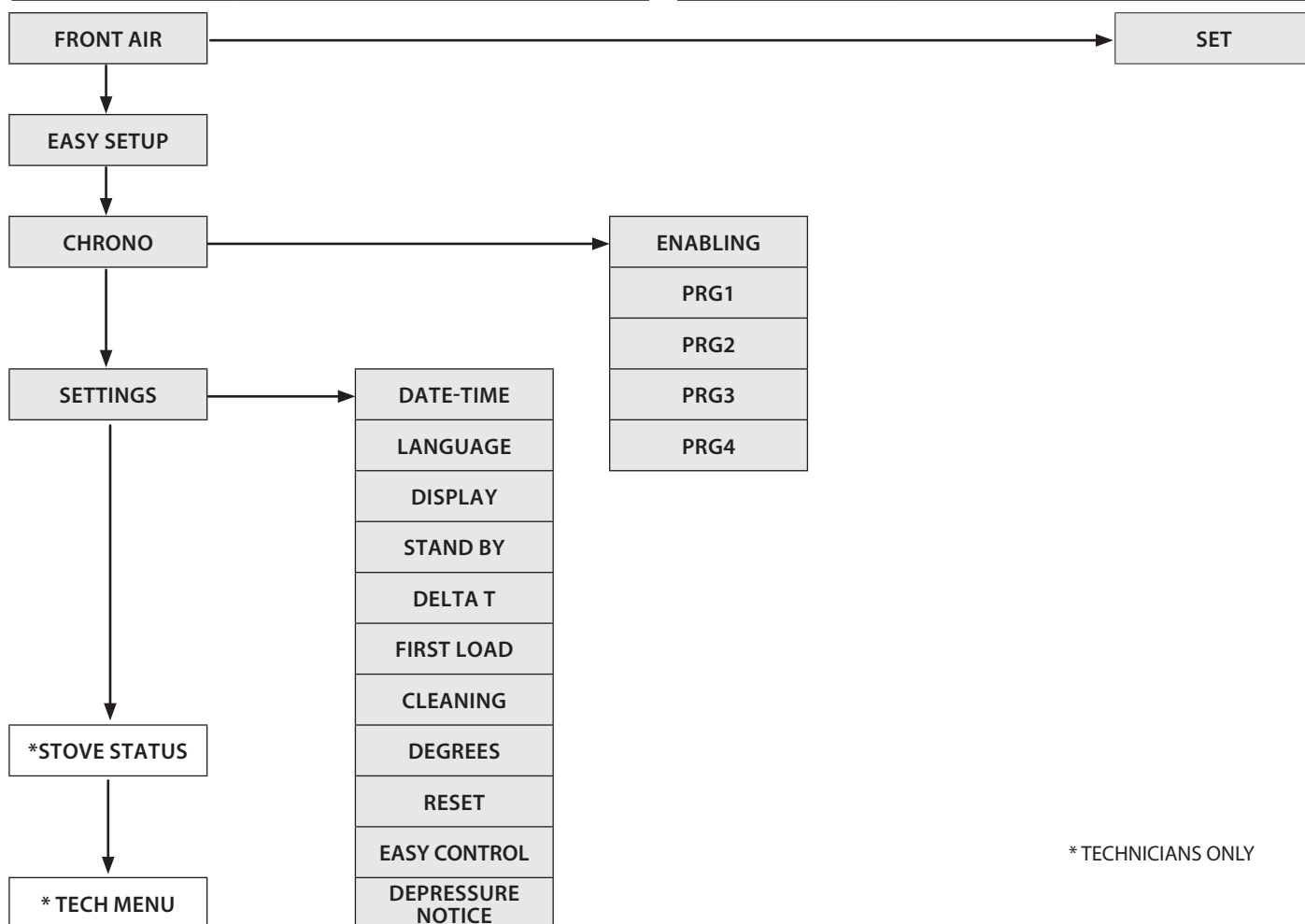
### SCREEN WITH EXTERNAL THERMOSTAT CONNECTED TO THE TERMINAL "TA"



## GENERAL MENU

| KEY                                                                               | FUNCTION                             |
|-----------------------------------------------------------------------------------|--------------------------------------|
|  | Scroll parameters<br>Modify settings |
|  | Ignition - switch-off key            |

| KEY                                                                               | FUNCTION        |
|-----------------------------------------------------------------------------------|-----------------|
|  | Back - exit key |
| <b>OK</b>                                                                         | Access menu key |



\* TECHNICIANS ONLY

## GENERAL WARNINGS

### Advice to follow for the first start-ups of the product:

During the first hours of operation, there may be some smoke or odours, but they are due to the normal "thermal break-in" process. During this process, the duration of which changes depending on the product, it is recommended to:

- Ventilate the room well
- If present, remove any majolica or natural stone parts from the top part of the product
- Activate the product at the maximum power and temperature
- Avoid remaining in the room for a long time
- Do not touch the surfaces of the product

### Notes:

The process is completed after a few heating/cooling cycles. Do not use for the combustion of elements or substances other than those indicated in the manual.

### Before turning on the product, it is necessary to perform the following checks:

- If it is intended to be connected to a hydraulic system, it must be complete and fully functional and in compliance with the instructions given in the product manual and with the relevant regulations in force.
- The pellet hopper must be completely loaded
- The combustion chamber and the burn pot must be clean
- Make sure that the fire holder, the ash pan and the pellet hopper close hermetically (if present in the hermetic version); they must be closed and there must be no foreign bodies in the sealing elements and gaskets.
- Check that the power cord is properly connected
- The bipolar switch (if present) must be set to position "1".

## FIRST IGNITION SETTINGS

Once the power cable at the back of the generator has been connected, move the switch, also located on the back, to (I).

The switch at the back of the generator powers the generator board.

The generator remains off and an initial screen appears on the panel, displaying OFF.

### DATE-TIME

This menu allows the date and time to be set.

To set: OK > *SETTINGS* > *DATE-TIME*.

### LANGUAGE

This menu allows the preferred language to be selected.

To set: OK > *SETTINGS* > *LANGUAGE*.

The languages available are: Italian - English - German - French - Spanish - Portuguese - Danish - Estonian - Croatian - Slovenian - Dutch - Polish.

### DEGREES

This menu allows you to set the desired unit of measurement.

To set: OK > *SETTINGS* > *DEGREES*



**DO NOT USE ANY TYPE OF FLAMMABLE LIQUIDS FOR IGNITION!**  
**DO NOT ALLOW THE BAG OF PELLETS TO COME INTO CONTACT WITH THE BOILING HOT STOVE DURING THE FILLING PHASE!**  
**IN THE EVENT OF CONTINUED FAILURE TO LIGHT, CONTACT AN AUTHORISED TECHNICIAN.**

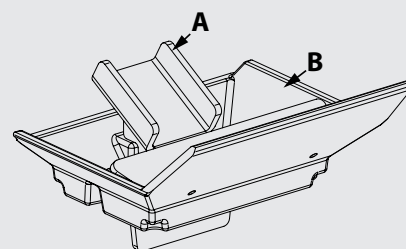


#### NO IGNITION

**THE APPLIANCE MAY FAIL TO LIGHT BECAUSE THE AUGER IS EMPTY AND NOT ALWAYS ABLE TO LOAD THE BURN POT FAST ENOUGH WITH THE PELLETS NEEDED FOR NORMAL IGNITION.**  
**IF THE PROBLEM OCCURS AFTER ONLY A FEW MONTHS OF OPERATION, CHECK THAT THE ROUTINE CLEANING DESCRIBED IN THE STOVE HANDBOOK HAS BEEN CARRIED OUT CORRECTLY**



**IT IS FORBIDDEN TO USE THE DEVICE WITHOUT A PARTITION (A) AND FLAME GUARD (B).**  
**REMOVAL WILL COMPROMISE THE SAFETY OF THE PRODUCT AND RESULT IN THE IMMEDIATE NULLIFICATION OF THE WARRANTY PERIOD.**  
**IN THE EVENT OF WEAR OR DETERIORATION, REQUEST THE PART'S REPLACEMENT FROM THE AFTER-SALES SERVICE (REPLACEMENT DOES NOT FALL WITHIN THE PRODUCT WARRANTY AS THE PART IS SUBJECT TO WEAR).**



## OPERATION AND LOGIC

### IGNITION

Once the previously listed points have been checked, press key  for three seconds to ignite the stove. During ignition, the stove will check for a flame for a period of 15 minutes. Once the control temperature has been reached, the stove interrupts the ignition phase and switches to PREPARATION.

### PREPARATION

During the preparation phase, the stove stabilises combustion, increasing it progressively, to then start ventilation and switch to WORK

### WORK

In the work phase, the stove switches to the SET POWER defined by the user, heating the room until SET THERMOSTAT is achieved. See next heading.

### ADJUSTING SET THERMOSTAT

The SET room thermostat can be set using keys 2 and 3, from LOW-TA - 7°C - 37°C - HOT. If the value is between 07°C - 37°C, the stove checks the room temperature using a probe in the radio control device. Once the set temperature has been reached, the stove automatically reduces the power, guaranteeing best comfort and reducing pellet consumption: this process is called "modulation".

### LOW-TA - HOT

If the SET THERMOSTAT is "LOW-TA" (set under the 7° threshold), temperature checking is entrusted to the additional thermostat contact, thus bypassing the radio control temperature probe.

If the contact is open (fulfilled), the stove works at minimum power.

If the contact is closed (request), the stove works at the set power.

If the setting is on "HOT" (set above 37°C) the stove always operates at the set power, ignoring the external contact and the temperature probe.

### ADJUSTING SET POWER

The set power has 5 levels of operation, Pressing the key  allows you to view the set power which can be changed using the keys  or .

Power 1 = minimum level - Power 5 = maximum level.

The change must be confirmed by pressing the key **OK**.

### CLEANING

At preset intervals, the generator cleans the burn pot, turning the machine off.

When the cleaning phase is finished, the generator will re-start automatically and continue the working phase, returning to the selected power level.

### AUTO BLOW

During the work phase, the stove cleans the burn pot at regular intervals with an "AUTO BLOW".

When this procedure starts, a message is displayed. During the "AUTO BLOW" procedure, the pellet feed slows down and the fumes motor increases.

After cleaning, the stove resumes operation in normal conditions.

### SWITCH-OFF

Press the  key for three seconds.

Once this operation has been performed, the appliance automatically enters the switch-off phase, blocking the supply of pellets.

The flue gas exhaust motor and the hot air flow motor will remain on until the stove temperature has dropped below the safety settings.

### REIGNITION

The stove can only be re-ignited if the temperature of the exhaust fumes is lower than the preset threshold and the minimum safety time has passed.

## FRONT AIR

This menu allows the front ventilation motor speed to be set.

Range: (COMFORT, AUTO, OFF).

If comfort mode is selected, the front air speed is reduced.

To set: OK > FRONT AIR > SET

## EASY SETUP

The volumetric weight of the pellet is the ratio between the weight and the volume of the pellet. This ratio may change without altering pellet quality. By using the **EASY SETUP** function, it is possible to change the calibration of the volumetric weight by increasing or decreasing the preset values.

In the stove program, the available values range from “- 3” to “+ 3”; all stoves are calibrated during production with the optimal value which is 0

If you notice an excessive deposit on the burning pot, access the **EASY SETUP** program and lower the value by one unit to "- 1"; then wait until the next day and if there is no improvement, decrease again, to a maximum of "- 3". Instead, if it is necessary to increase the calibration of the volumetric weight of the pellet, change the factory value from "0" to "+ 1, + 2, + 3" as required.

To set: OK > *EASY SETUP*

| EXCESSIVE PELLET DEPOSIT IN BURN POT                   |                                                    |                                       | NORMAL OPERATION      | MINIMUM PELLET DEPOSIT IN BURN POT |                                                    |                                                        |
|--------------------------------------------------------|----------------------------------------------------|---------------------------------------|-----------------------|------------------------------------|----------------------------------------------------|--------------------------------------------------------|
| -3                                                     | -2                                                 | -1                                    | 0                     | +1                                 | +2                                                 | +3                                                     |
| THIRD DECREASE RANGE IF THE FIRST TWO ARE INSUFFICIENT | SECOND DECREASE RANGE IF THE FIRST IS INSUFFICIENT | FIRST DECREASE RANGE (TEST FOR 1 DAY) | OPTIMAL FACTORY VALUE | FIRST INCREASE RANGE               | SECOND INCREASE RANGE IF THE FIRST IS INSUFFICIENT | THIRD INCREASE RANGE IF THE FIRST TWO ARE INSUFFICIENT |

**N.B.:** If these adjustments do not solve the problem of pellet deposits in the burn pot, please contact your local service centre.

[illegible]

## CHRONO

This function allows stove ignition and switch-off to be automatically programmed.

The factory setting for **CHRONO** is off.

The chrono allows the programming of 4 time slots per day, which can be used every day of the week. **For each time slot, it is possible to set ignition and switch-off times, specific days of application, desired temperature and set power. Current day and time settings are essential for the correct operation of the Chrono.**

### Recommendations

Before using the chrono function, you must set the current date and time, so check that you have followed the points listed in the sub-chapter "DATE/TIME". To use the chrono function correctly, it must not only be programmed, but also enabled. The 4 time slots can be overlapped using the ignition and switch-off time settings. In this way, it is possible to create a combination of time slots with different temperatures and power levels, without changing the status of the stove.

N.B.: in the case of overlapping time slots, the stove will remain on until the last switch-off time.

## ENABLING

Allows the chrono and the different stove time slots to be enabled/disabled.

To set: **OK > CHRONO > ENABLING.**

## PRG 1-4

Prg x allows you to set the ignition and switch-off time, the days of use of the programmed time slot and the temperature (LOW-TA - 07 - 37 °C - HOT) and also the desired power. Current day and time settings are essential for the correct operation of the Chrono.

To set: **OK > CHRONO > PRGX**

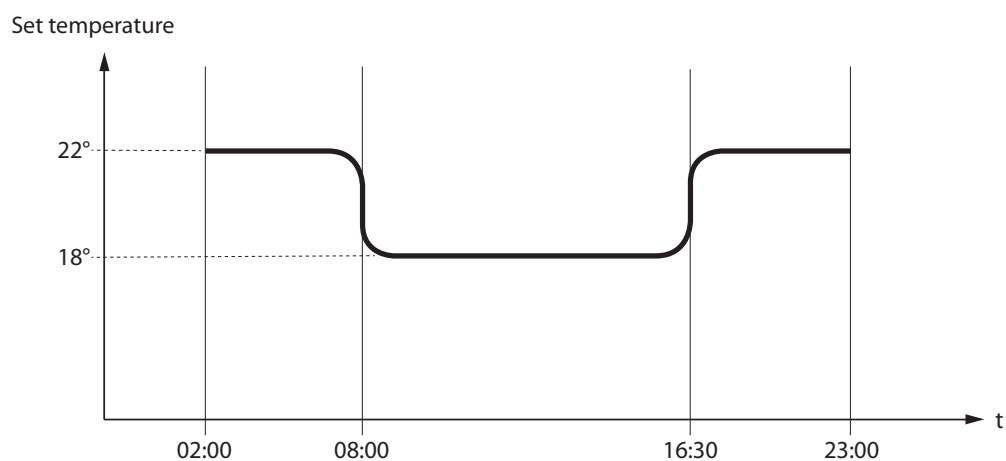
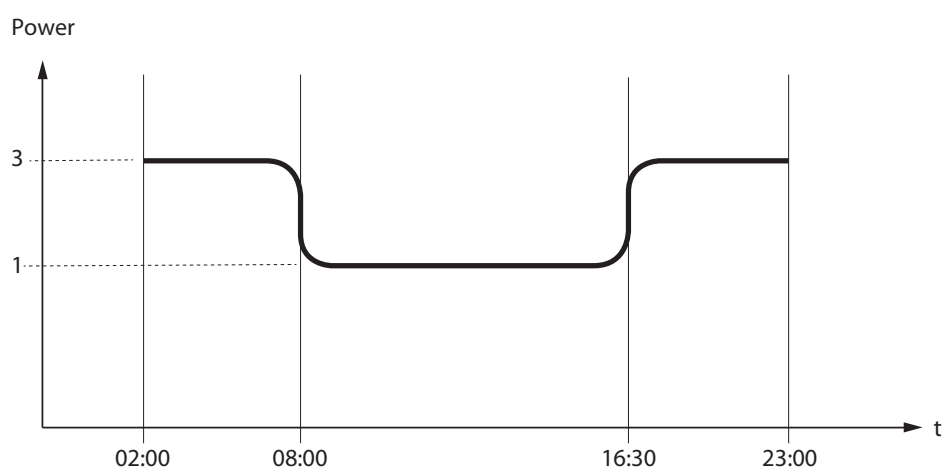
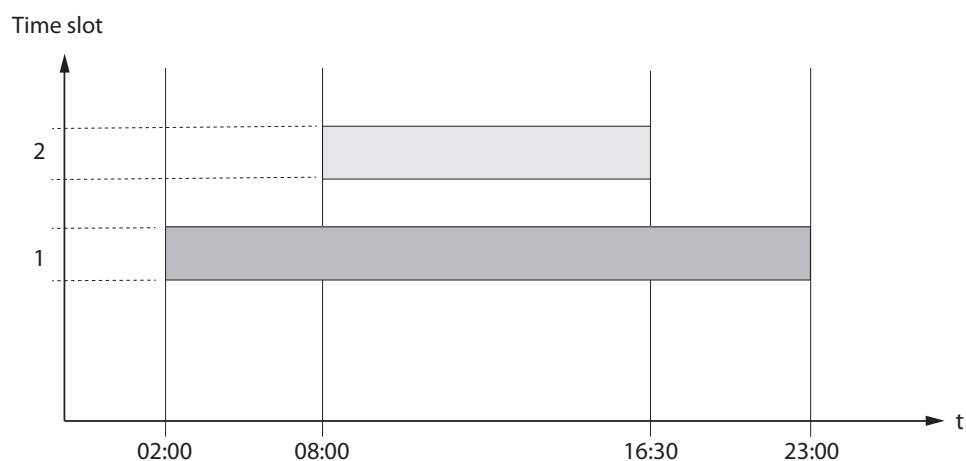
|               |   |                 |   |                        |                          |                          |
|---------------|---|-----------------|---|------------------------|--------------------------|--------------------------|
| <b>CHRONO</b> | > | <b>ENABLING</b> | > | <b>PRG 1</b>           | On/off                   | Enable/disable PRG 1     |
|               |   | ▼               |   | <b>PRG 2</b>           | On/off                   | Enable/disable PRG 2     |
|               |   | ▼               |   | <b>PRG 3</b>           | On/off                   | Enable/disable PRG 3     |
|               |   | ▼               |   | <b>PRG 4</b>           | On/off                   | Enable/disable PRG 4     |
|               |   | ▼               |   |                        |                          |                          |
|               |   | <b>PRG1</b>     | > | <b>START PRG1</b>      | OFF-00:00-23:50          | PRG1 ignition time       |
|               |   | ▼               |   | <b>STOP PRG1</b>       | OFF-00:00-23:50          | PRG1 switch-off time     |
|               |   | ▼               |   | <b>MONDAY...SUNDAY</b> | On/off                   | Enable/disable days PRG1 |
|               |   | ▼               |   | <b>SET PRG1</b>        | LOW-TA - 07- 37 °C - HOT | Set thermostat PRG1      |
|               |   | ▼               |   | <b>POWER PRG1</b>      | 1-5                      | Set power PRG1           |
|               |   | ▼               |   |                        |                          |                          |
|               |   | <b>PRG2</b>     | > | <b>START PRG2</b>      | OFF-00:00-23:50          | Ignition time PRG2       |
|               |   | ▼               |   | <b>STOP PRG2</b>       | OFF-00:00-23:50          | Switch-off time PRG2     |
|               |   | ▼               |   | <b>MONDAY...SUNDAY</b> | On/off                   | Enable/disable days PRG2 |
|               |   | ▼               |   | <b>SET PRG2</b>        | LOW-TA - 07- 37 °C - HOT | Set thermostat PRG2      |
|               |   | ▼               |   | <b>POWER PRG2</b>      | 1-5                      | Set power PRG2           |
|               |   | ▼               |   |                        |                          |                          |
|               |   | <b>PRG3</b>     | > | <b>START PRG3</b>      | OFF-00:00-23:50          | Ignition time PRG3       |
|               |   | ▼               |   | <b>STOP PRG3</b>       | OFF-00:00-23:50          | Switch-off time PRG3     |
|               |   | ▼               |   | <b>MONDAY...SUNDAY</b> | On/off                   | Enable/disable days PRG3 |
|               |   | ▼               |   | <b>SET PRG3</b>        | LOW-TA - 07- 37 °C - HOT | Set thermostat PRG3      |
|               |   | ▼               |   | <b>POWER PRG3</b>      | 1-5                      | Set power PRG3           |
|               |   | ▼               |   |                        |                          |                          |
|               |   | <b>PRG4</b>     | > | <b>START PRG4</b>      | OFF-00:00-23:50          | Ignition time PRG4       |
|               |   |                 |   | <b>STOP PRG4</b>       | OFF-00:00-23:50          | Switch-off time PRG4     |
|               |   |                 |   | <b>MONDAY...SUNDAY</b> | On/off                   | Enable/disable days PRG4 |
|               |   |                 |   | <b>SET PRG4</b>        | LOW-TA - 07- 37 °C - HOT | Set thermostat PRG4      |
|               |   |                 |   | <b>POWER PRG4</b>      | 1-5                      | Set power PRG4           |

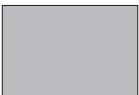
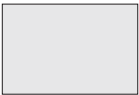


**WHEN THE WEEKLY PROGRAMMER IS ACTIVE, THE RELATIVE ICON WILL BE SHOWN ON THE RADIO CONTROL DISPLAY.**



## EXAMPLE OF CHRONO OVERLAPPING TIMES/SLOTS



|                                                                                     |                 |                           |                         |
|-------------------------------------------------------------------------------------|-----------------|---------------------------|-------------------------|
|  | Time slot 1     | Start 02:00<br>Stop 23:00 | Power 3 - set temp 22°C |
|  | Time slot 2     | Start 08:00<br>Stop 16:30 | Power 1 - set temp 18°C |
|  | Stove operation |                           |                         |

## SETTINGS

- ◆ DATE-TIME
- ◆ LANGUAGE
- ◆ SET DEGREES

SEE CHAPTER: FIRST IGNITION SETTINGS.

### DISPLAY

The "DISPLAY" menu allows:



- ◆ Regulation of Display contrast.
- ◆ Activation/Deactivation of backlight.
- ◆ Enabling/disabling of acoustic signal.

- STAND-BY ◆ Setting of the timer to turn off the Display backlight.
- RESET ◆ Setting of the timer to turn off the Display (sleep mode).

To set: *OK > SETTINGS > DISPLAY.*

| DISPLAY  |       |
|----------|-------|
|          | 25    |
|          | ON    |
|          | ON    |
| STAND-BY | 4sec  |
| RESET    | 20sec |

### STAND BY

The STAND BY function is used if the stove needs to be turned off immediately instead of a power modulation.

To set: *OK > SETTINGS > STAND BY.*

#### STAND BY FUNCTION SET TO ON

If the **STAND BY** function is enabled (ON) and the ambient temperature exceeds the **SET THERMOSTAT + DELTA-T OFF** value, then the stove switches off after a preset factory delay, and **STAND BY** will be displayed on the screen.

When the room temperature is lower than the **SET THERMOSTAT - DELTA-T ON** and after a possible cooling time, the stove switches back on.

#### STAND BY FUNCTION SET TO OFF (FACTORY SETTING)

When the **STAND BY** function is not enabled (OFF), if the stove exceeds the set ambient temperature, it will switch to the minimum power level, modulating and displaying **MODULATION** on the screen. When the room temperature is lower than the **SET THERMOSTAT** the stove will restart at the set power and **WORK** will be displayed on the screen.

### OPERATION WITH ADDITIONAL THERMOSTAT (OPTIONAL)

#### STAND BY FUNCTION SET TO OFF (FACTORY SETTING)

When the **STAND BY** function is not activated (OFF), if the stove exceeds the room temperature set on the supplementary thermostat (open contact), it switches to the minimum power level and displays **MODULATION** on the screen. When the ambient temperature is lower than the set value on the additional thermostat (closed contact), the stove will resume operation at the set power, and **WORK** will be displayed on the screen.

#### STAND BY FUNCTION SET TO ON

If the **STAND BY** function is activated (ON), when the room temperature set on the supplementary thermostat is reached (open contact), the stove will switch off after a pre-set default delay period, and **STAND BY** will be displayed on the screen.

When the ambient temperature is less than the set temperature on the additional thermostat (closed contact), and after a certain cooling time, the stove ignites again.



FOR CORRECT OPERATION, THE SET THERMOSTAT MUST BE SET TO LOW-TA.  
> SEE THE SUPPLEMENTARY THERMOSTAT INSTALLATION CHAPTER

## DELTA T

This function allows the hysteresis thresholds to be set for stove ignition (DELTA-T ON) and switch-off (DELTA-T OFF), used as an ambient temperature adjustment interval if not managed by an external thermostat.  
The possible values of **DELTA-T** vary between 0.5 - 5 °C

To set: *OK > SETTINGS > DELTA-T*

---

## FIRST LOAD

This function allows you to activate the gearmotor for loading pellets continuously.  
Before starting the function, make sure the stove is cold and "OFF".

To set: *OK > SETTINGS > FIRST LOAD*

To stop continuous loading, just press and hold key 6 for 2 seconds.

QUICK ACCESS:

Before starting the function, make sure the stove is cold and "OFF".  
Press keys 6 + 4 at the same time for two seconds until the message "FIRST LOAD" is displayed.  
To stop continuous loading, just press and hold key 6 for 2 seconds.

---

## CLEANING

This function allows to open the burn pot base, facilitating the combustion chamber cleaning operations.

### CONTROLS PROCEDURE:

- ◆ Press key 6
- ◆ Press 3 until **SETTINGS** appears and confirm by pressing 6
- ◆ Keep pressing 3 until **CLEANING** appears and confirm by pressing 5 and wait for the burn pot bottom to open.
- ◆ Scrape the walls of the combustion chamber using the special tool supplied and let the residual ash drop into the ash drawer.
- ◆ Press key 1 to end and wait for the main screen to reappear.

**OPEN THE DOOR ONLY WHEN THE OPERATION IS COMPLETE! THE DISPLAY WILL INDICATE THAT THE DOOR HAS BEEN OPENED!**

---

## RESET

Allows the user to reset all editable values to the default values.

To set: *OK > SETTINGS > RESET.*

---

## EASY CONTROL

The functions allows for two values to be set:

- ◆ **OFF** (disabled - factory default)
- ◆ **ON** (enabled)

Activation (EASY CONTROL = ON) is recommended in the event that there is an excessive formation of combustion residues in the flue during operation at reduced power (see FLUE EXHAUST chapter).

**Caution! It is advisable to activate the EASY CONTROL function under the supervision of a qualified technician.**

To set: *OK > SETTINGS > EASY CONTROL.*

---

## DEPRESSURE NOTICE

It allows you to activate the buzzer for acoustic warnings if the door or the hopper are open.

**Please note: Activation can reduce battery life by 30%.**

*The battery life depends on the usage*

To set: OK > *SETTINGS* > *DEPRESSURE NOTICE*

## ADDITIONAL FUNCTIONS

## SUPPLEMENTARY THERMOSTAT INSTALLATION (OPTIONAL)

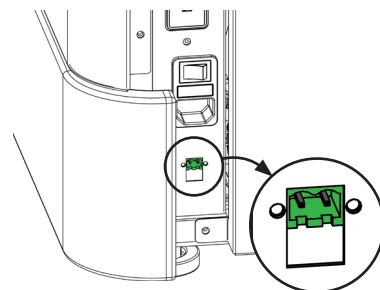
The stove can control the room temperature through a supplementary thermostat (optional).

After ignition (by pressing key 1 or in chrono mode), the stove will work to reach the set value on the thermostat, displaying WORK (closed contact) on the screen. The standard room sensor is by-passed automatically.

When the thermostat temperature has been reached (open contact), the stove switches to minimum power level and displays MODULATION ON THE SCREEN.

## CONTROLS PROCEDURE

- ◆ A mechanical or digital thermostat with a “normally open” input is required.
- ◆ Remove the plug from the socket.
- ◆ Using the figure to the side as a reference, connect the two thermostat cables (clean contact - no 230 V!).
- ◆ Connect the power to the stove again.
- ◆ Press key 3, until the **SET THERMOSTAT** is on **LOW-TA**.



**PLEASE NOTE: THE TERMINAL CAN BE FOUND IN THE BAG INSIDE THE STOVE.**



**INSTALLATION MUST BE PERFORMED BY QUALIFIED STAFF AND/OR THE MANUFACTURER'S SERVICE TECHNICIANS**

## DELAY SWITCH-OFF

You can program a delayed switch-off for the stove. For example, if it is 8 pm and the delayed switch-off is set to 1 h, the stove will automatically switch off at 9 pm.

If you press and hold keys 6 + 2 at the same time, the screen "DELAY SWITCH-OFF" will appear, (this setting can only be configured if the stove is in the **PREPARATION** or **WORK** phase).

Use keys 2 and 3 to increase/decrease the number of hours after which the stove will automatically start the final cleaning phase.

The number of hours range from OFF, 1 to 9.

Press P6 to confirm and return to the Home page.

One hour after the set switch-off time, the remaining operating time is indicated by displaying at one-minute intervals “switch off in” and the time “HOURS xx:xx”,

## CLEANING AND MAINTENANCE

### ALWAYS FOLLOW THE INSTRUCTIONS IN COMPLETE SAFETY!

- For all operations, except for routine cleaning, make sure that the power cord plug is disconnected as the generator may have been programmed to turn on.
- That the generator is cold all over.
- That the ashes are completely cold.
- Ensure efficient air exchange in the room during the product cleaning operations.
- Poor cleaning will compromise correct operation and safety!

## MAINTENANCE

For correct operation, the generator must undergo routine maintenance by a qualified technician, at least once a year. The periodic inspection and maintenance operations must always be performed by specialised, qualified technicians, who operate in accordance with the laws in force and the instructions given in this use and maintenance manual.



**EVERY YEAR, HAVE THE FUME EXTRACTION SYSTEM, FLUE PIPES AND "T" FITTINGS, INCLUDING THE INSPECTION CAPS CLEANED. IF PRESENT, ALSO CLEAN THE ELBOWS AND HORIZONTAL SECTIONS! THE GENERATOR CLEANING FREQUENCY IS INDICATIVE! DEPENDS ON THE QUALITY OF THE PELLET USED AND ON HOW OFTEN IT IS USED. THESE OPERATIONS MAY SOMETIMES NEED TO BE PERFORMED MORE OFTEN**

## PERIODIC CLEANING UNDER USER'S RESPONSIBILITY

The periodic cleaning operations, as indicated in this use and maintenance manual, must be performed with the utmost care after reading the instructions, procedures and frequency described in this use and maintenance manual.

### CLEANING THE SURFACES AND COVERING

#### Never use abrasive or chemically aggressive detergents for cleaning!

The surfaces must be cleaned when the generator and coating are completely cold. For the maintenance of the surfaces and metal parts, simply use a cloth dampened with water or water and neutral soap.

Failure to follow the instructions may damage the surfaces of the generator and result in the invalidation of the warranty.

### CLEANING THE CERAMIC GLASS

#### Never use abrasive or chemically aggressive detergents for cleaning!

The ceramic glass must be cleaned when the glass is completely cold.

To clean the ceramic glass, simply use a dry brush and some damp newspaper dipped in ash. If the glass is very dirty, use a specific cleaning agent for ceramic glass. Spray a small amount on a cloth and use it on the ceramic glass. Do not spray the cleaning agent or any other liquid directly on the glass or seals!

Failure to follow the instructions may damage the surfaces of the ceramic glass and result in the invalidation of the warranty.

### CLEANING THE PELLET HOPPER

When the hopper is completely empty, disconnect the power cord of the generator, remove the residues (dust, chippings, etc.) from the empty hopper and then fill it up.



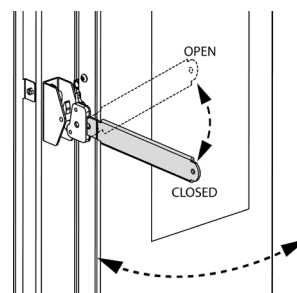
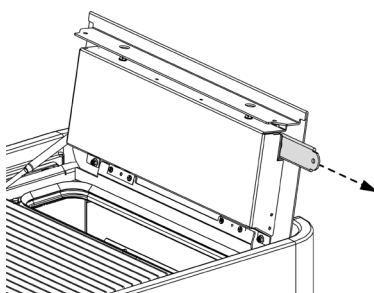
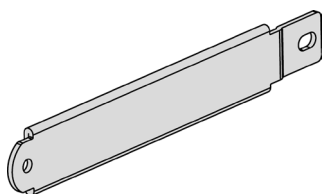
**THE PELLET HOPPER GASKETS, BURN POT AND FIRE DOOR GUARANTEE CORRECT STOVE OPERATION. THESE NEED TO BE PERIODICALLY CHECKED BY THE USER. IF THEY ARE WORN OR DAMAGED, REPLACE THEM IMMEDIATELY. THESE OPERATIONS MUST BE CARRIED OUT BY A QUALIFIED TECHNICIAN.**



**IF THE POWER CORD IS DAMAGED, IT MUST BE REPLACED BY THE SERVICE CENTRE OR BY A SIMILARLY QUALIFIED PERSON, SO AS TO AVOID ALL RISKS.**

## REMOVABLE HANDLE (SINFONY)

The handle is used to open and close the door (combustion chamber) for the cleaning operations. Inside the pellet lid there is a special "pocket" to place it in when it is not used. Always use the safety gloves supplied.



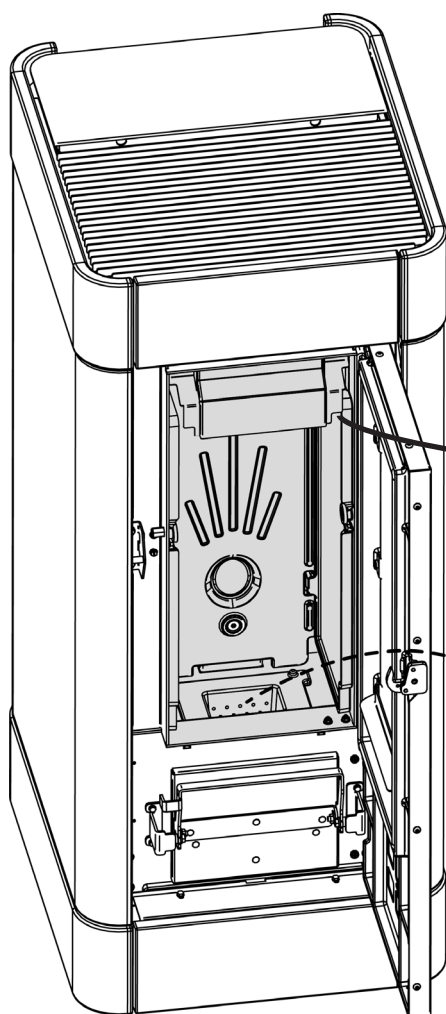
THE IMAGES ARE FOR ILLUSTRATIVE PURPOSES.

## BURN POT AND COMBUSTION CHAMBER:

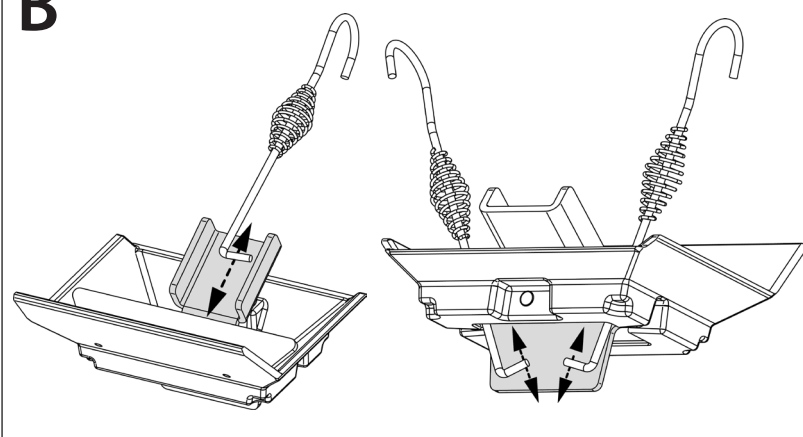
By means of a mechanical system, the burn pot is cleaned automatically at preset intervals. It is **however advisable to remove any residues by using a vacuum cleaner.**

- ♦ (A) Remove the ash conveyor, clean the combustion chamber and the bottom of the burn pot completely, using a suitable vacuum cleaner.
- ♦ (B) Clean the ash conveyor using the special tool to remove any deposits
- ♦ (C) Clean the chamber probe (**take care not to bend or damage the probe**)
- ♦ (D) Make sure that the ash conveyor rests correctly on the burn pot and not on another surface of the combustion chamber; also make sure it has been pushed towards the hearth wall

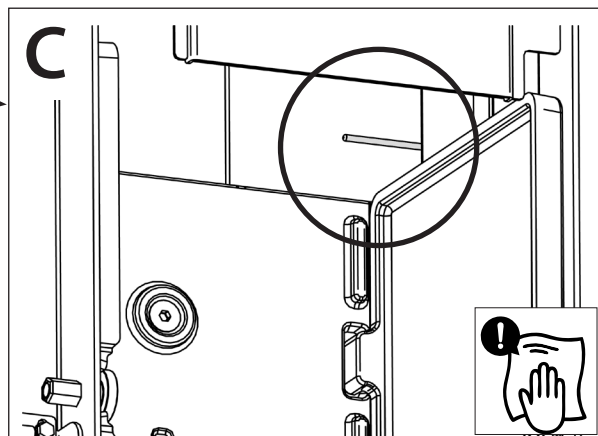
### A



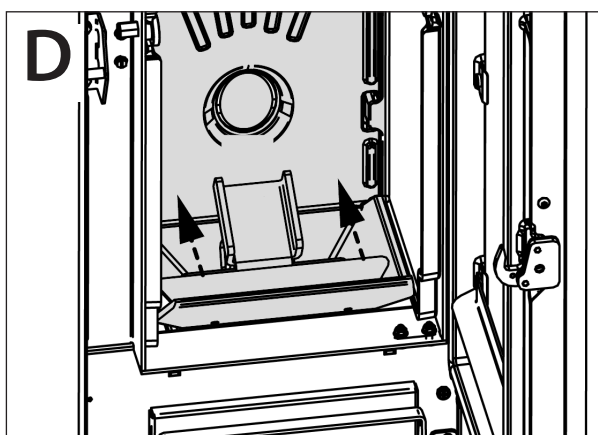
### B



### C

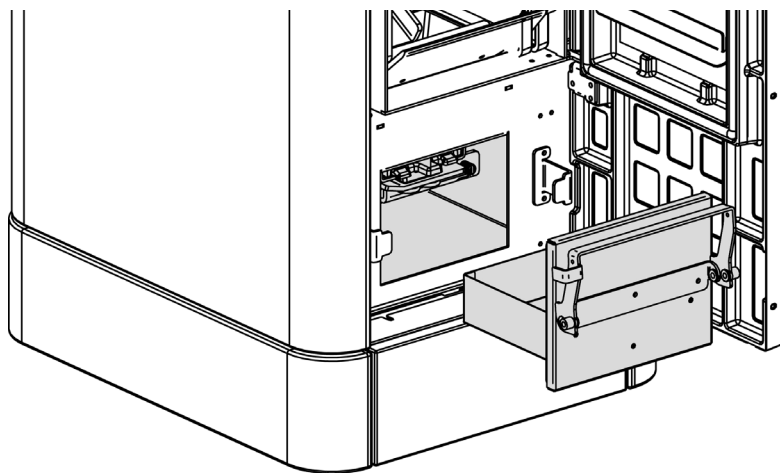


### D



## ASH DRAWER:

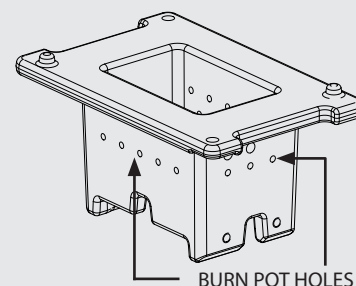
- ◆ Remove the ash drawer and empty it into a suitable container.



## A CLEAN BURN POT GUARANTEES CORRECT OPERATION!

BY KEEPING THE BURN POT AND ITS HOLES CONSTANTLY CLEAN AND FREE OF COMBUSTION RESIDUE, EXCELLENT COMBUSTION IS GUARANTEED OVERTIME, THUS PREVENTING ANY GENERATOR MALFUNCTIONS THAT MAY REQUIRE TECHNICAL ASSISTANCE.

THE "EASY SETUP" FUNCTION IN THE USER MENU CAN BE USED TO ADAPT COMBUSTION ON THE BASIS OF THE NEEDS DESCRIBED.



| PARTS/FREQUENCY                                        | EVERY 7 DAYS | EVERY YEAR |
|--------------------------------------------------------|--------------|------------|
| COMBUSTION CHAMBER BURN POT (USER)                     | X            |            |
| ASH DRAWER (USER)                                      | X            |            |
| HEAT EXCHANGER AND INSPECTION COMPARTMENT (TECHNICIAN) |              | X          |
| T-SHAPED FITTING / SMOKE DUCT (TECHNICIAN)             |              | X          |

For one day we mean an average use of 8h at nominal power.

How often the ash drawer is emptied depends on a number of factors: the type of pellets, the stove output, the use of the stove and the type of installation.

## ROUTINE MAINTENANCE PERFORMED BY QUALIFIED TECHNICIANS

### Routine maintenance must be performed at least once a year.

Given the generator uses pellets as solid fuel, it requires annual routine maintenance, which must be performed by a **Qualified technician**, using **only original spare parts**.

Failure to comply may jeopardise safety of the appliance and invalidate the warranty conditions.

By observing the cleaning schedule reserved to the user described in the use and maintenance manual, the generator will be guaranteed correct combustion over time, thus preventing any faults and/or malfunctions which may require subsequent technical assistance. Requests for routine maintenance are not covered by the warranty.

### GASKETS: PELLET HOPPER LID, DOOR, ASH DRAWER AND BURN POT

The gaskets ensure the proper sealing of the stove and therefore its proper operation.

They must be periodically checked and immediately replaced if worn or damaged.

These operations must be carried out by a qualified technician.

### CONNECTION TO THE FLUE

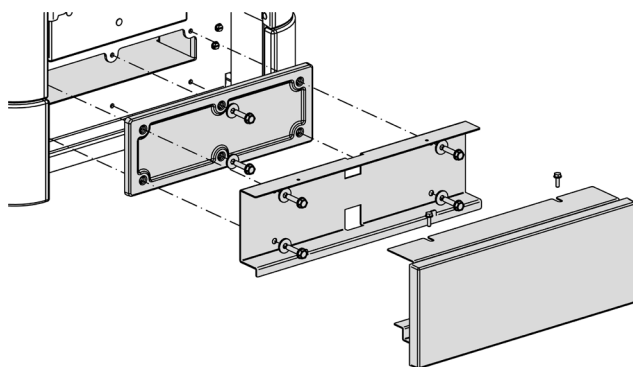
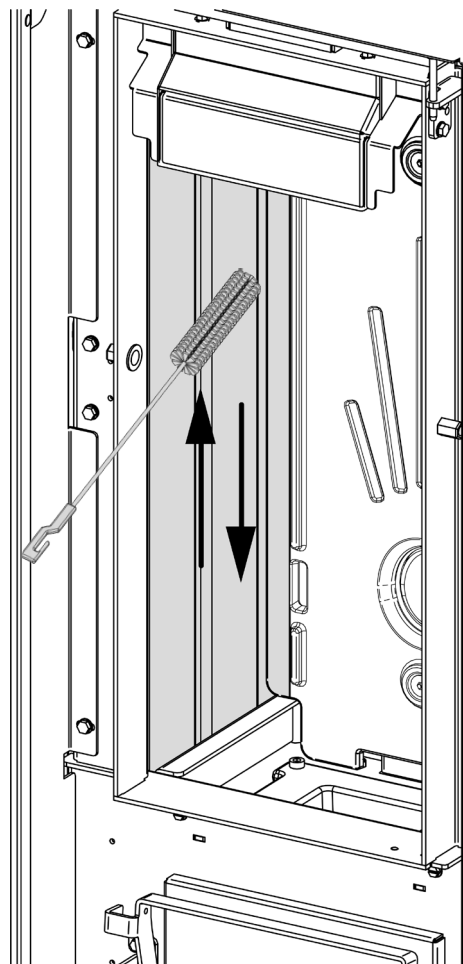
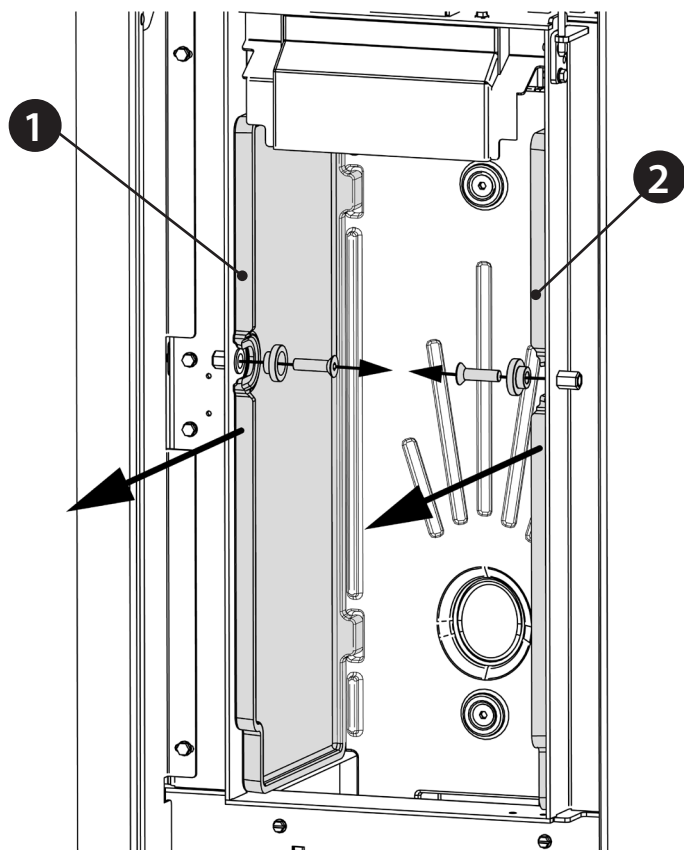
Annually, or in any case each time the flue pipe needs to be vacuumed and cleaned. If there are horizontal sections, the residue must be removed to prevent it from obstructing the flow of fumes.

### SHUT-DOWN (END OF SEASON)

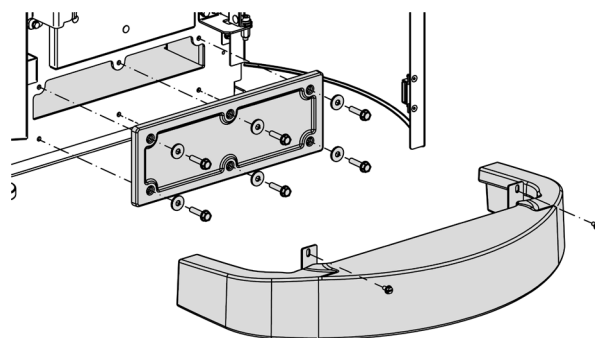
At the end of each season, before turning the stove off, it is advisable to empty the pellet hopper out completely and vacuum any pellet and dust residues. It is also advisable to disconnect the generator from the electrical power supply and, for greater safety especially in the presence of children, remove the power cord. Routine maintenance must be performed at least once a year.

THE IMAGES ARE FOR ILLUSTRATIVE PURPOSES.

## HEAT EXCHANGER AND INSPECTION COMPARTMENT



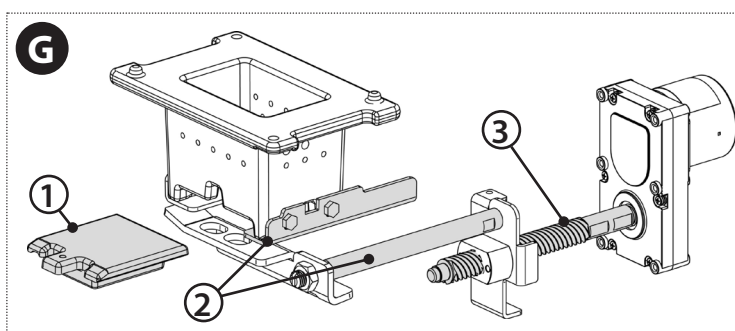
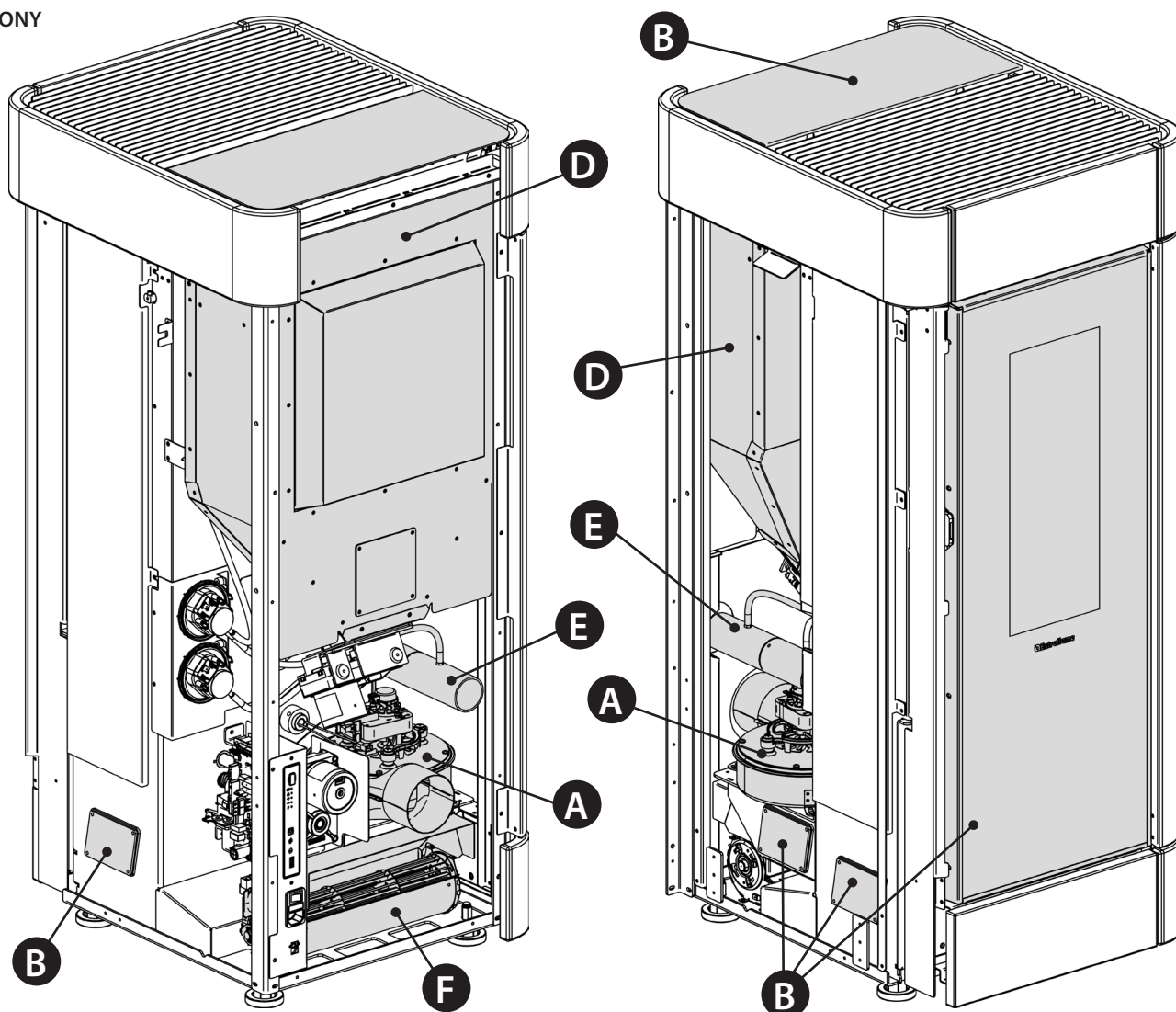
SINFONY



MIETTA EVO

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WWW.LANORDICA-EXTRAFLAME.COM

## SINFONY

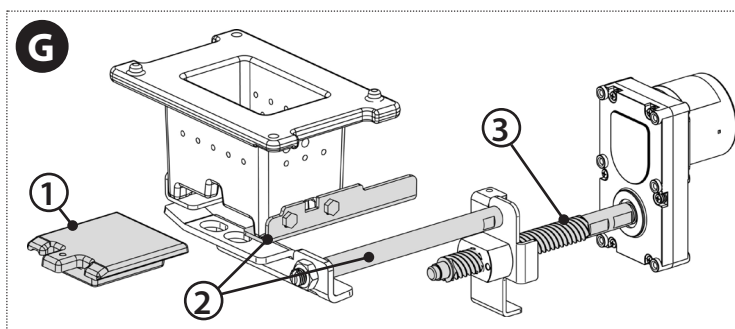
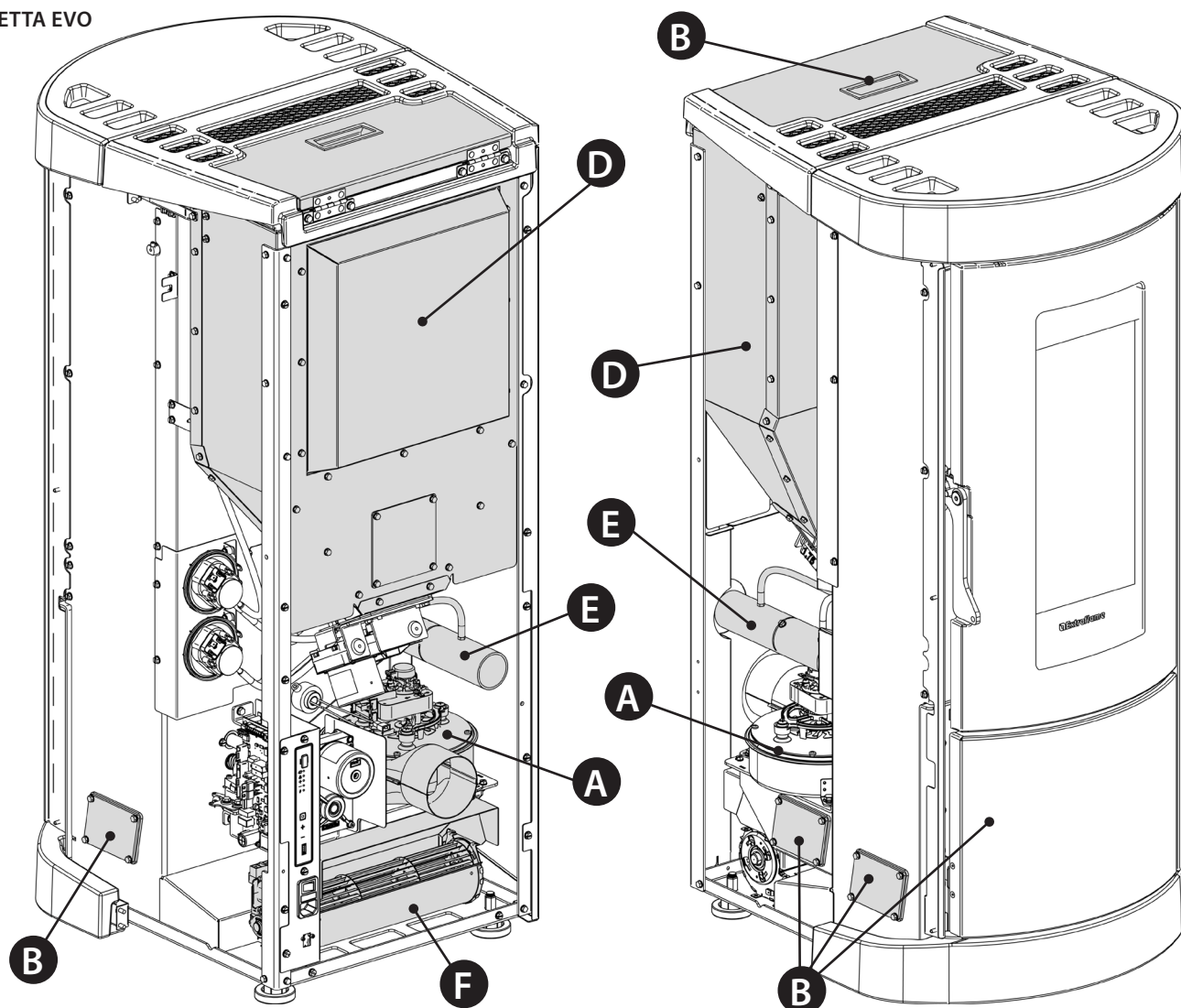


THE IMAGES ARE FOR ILLUSTRATIVE PURPOSES.

|          |                                                                                                       |
|----------|-------------------------------------------------------------------------------------------------------|
| <b>A</b> | Fumes motor (disassembly and cleaning and fumes pipe and "T"), new silicone in the provided points    |
| <b>B</b> | Gaskets, pellet hopper, inspections, ash drawer and door (replace and apply silicone where indicated) |
| <b>C</b> | Combustion chamber and heat exchanger (full cleaning) including ignition plug pipe                    |
| <b>D</b> | Hopper (complete emptying and cleaning) and check gasket.                                             |
| <b>E</b> | Check the air intake pipe and check/clean the mechanical pressure switch                              |
| <b>F</b> | Remove the ambient air fan and remove any dust and pellet residue.                                    |
| <b>G</b> | Clean the burn pot bottom (1), the rail (2) and grease the worm screw (3).                            |

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## MIETTA EVO



THE IMAGES ARE FOR ILLUSTRATIVE PURPOSES.

|          |                                                                                                       |
|----------|-------------------------------------------------------------------------------------------------------|
| <b>A</b> | Fumes motor (disassembly and cleaning and fumes pipe and "T"), new silicone in the provided points    |
| <b>B</b> | Gaskets, pellet hopper, inspections, ash drawer and door (replace and apply silicone where indicated) |
| <b>C</b> | Combustion chamber and heat exchanger (full cleaning) including ignition plug pipe                    |
| <b>D</b> | Hopper (complete emptying and cleaning) and check gasket.                                             |
| <b>E</b> | Check the air intake pipe and check/clean the mechanical pressure switch                              |
| <b>F</b> | Remove the ambient air fan and remove any dust and pellet residue.                                    |
| <b>G</b> | Clean the burn pot bottom (1), the rail (2) and grease the worm screw (3).                            |

| DISPLAYS              |                                                                                                                                                                                                                                                                                  |
|-----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| DISPLAY               | REASON                                                                                                                                                                                                                                                                           |
| OFF                   | Generator off                                                                                                                                                                                                                                                                    |
| START                 | The start-up phase is in progress                                                                                                                                                                                                                                                |
| PELLET LOADING        | Continuous pellet feeding is in progress during the ignition phase                                                                                                                                                                                                               |
| IGNITION              | The ignition phase is in progress                                                                                                                                                                                                                                                |
| PREPARATION           | The preparation phase is in progress                                                                                                                                                                                                                                             |
| WORK                  | The normal work phase is in progress                                                                                                                                                                                                                                             |
| MODULATION            | The generator is working at minimum                                                                                                                                                                                                                                              |
| BURN POT CLEANING     | Automatic burn pot cleaning is in progress                                                                                                                                                                                                                                       |
| FINAL CLEANING        | The final cleaning is in progress                                                                                                                                                                                                                                                |
| STAND BY              | Generator off waiting for re-ignition due to an external thermostat                                                                                                                                                                                                              |
| COOLING<br>STAND BY   | A new ignition is attempted when the generator has just been switched off. When the generator switches off, one must wait for the complete shutdown of the fumes motor, then clean the burn pot. The generator can only be re-ignited when these operations have been performed. |
| *T-AMB                | Displays the ambient temperature (in models with this function).                                                                                                                                                                                                                 |
| BLACK OUT<br>STAND BY | The generator is cooling after a power cut.<br>Once cooling is completed, it will re-start automatically                                                                                                                                                                         |
| AUTO BLOW             | The automatic blow is active                                                                                                                                                                                                                                                     |

\* on models with this function.

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## ALARMS

| DISPLAY                                                                           | EXPLANATION                                                                                                                                                                                         | SOLUTION                                                                                                                                                                                                                                                                                                                                                   |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | Indicates the presence of an alarm.                                                                                                                                                                 | On: indicates the presence of an alarm<br>Flashing: indicates the deactivation of the depression sensor.<br>The alarm can be reset only if the fumes motor has stopped and 15 minutes have passed since the alarm was displayed, by pressing the key 1/  for 3 seconds. |
| <b>FUMES MOTOR FAULT</b>                                                          | Fumes motor fault                                                                                                                                                                                   | Contact after-sales centre                                                                                                                                                                                                                                                                                                                                 |
| <b>FUMES PROBE</b>                                                                | Fumes probe fault.                                                                                                                                                                                  | Contact after-sales centre                                                                                                                                                                                                                                                                                                                                 |
| <b>HOT FUMES</b>                                                                  | High fumes temperature                                                                                                                                                                              | Check pellet feed (see "Easy setup"), if the problem cannot be solved, contact a qualified technician.                                                                                                                                                                                                                                                     |
| <b>NO IGNITION</b>                                                                | The pellet hopper is empty.<br>Pellet feed calibration inadequate.                                                                                                                                  | Check for the presence of pellets in the hopper.<br>Adjust the pellet flow (see "Easy setup").<br>Check the procedures described in the "Ignition" chapter.                                                                                                                                                                                                |
| <b>NO FLAME</b>                                                                   | The pellet hopper is empty.<br>No pellet feed.<br>The gearmotor does not feed pellets.                                                                                                              | Check for the presence of pellets in the hopper.<br>Adjust the pellet flow (see "Easy setup").                                                                                                                                                                                                                                                             |
| <b>DEPR ALARM</b>                                                                 | The door is not closed correctly.<br>The ash drawer is not closed correctly.<br>The combustion chamber is dirty.<br>The fumes exhaust pipe is blocked/dirty<br>The air intake pipe is blocked/dirty | Check hermetic door closure.<br>Check hermetic closure of the ash drawer.<br>Check cleanliness of the fumes pipe and the combustion chamber.<br>Check/clean air inlet.                                                                                                                                                                                     |
| <b>* TRAPDOOR BLOCKED</b>                                                         | The automatic cleaning of the burn pot is blocked.<br>Burn pot dirty/clogged<br>The door is not closed correctly.<br>The ash drawer is not closed correctly.                                        | Check that the door closes correctly.<br>Check that the burn pot is clear and clean. The automatic cleaning of the burn pot is blocked.<br>If the problem persists, contact the service centre.<br>Check hermetic closure of the ash drawer.                                                                                                               |
| <b>* PRESSURE SENSOR DAMAGE</b>                                                   | Differential pressure sensor faulty, disconnected or broken.                                                                                                                                        | Contact after-sales centre                                                                                                                                                                                                                                                                                                                                 |
| <b>* AUGER CONTROL ALARM</b>                                                      | Abnormal pellet feeding.                                                                                                                                                                            | Contact after-sales centre                                                                                                                                                                                                                                                                                                                                 |
| <b>* AUGER BLOCKED</b>                                                            | Abnormal operation of pellet motor.                                                                                                                                                                 | Contact after-sales centre                                                                                                                                                                                                                                                                                                                                 |
| <b>* EMPTY HOPPER</b>                                                             | The pellet hopper is empty.<br>The door is not closed correctly.<br>The ash drawer is not closed correctly.<br>The combustion chamber is dirty.<br>The fumes exhaust pipe is blocked.               | Check for the presence of pellets in the hopper.<br>Check hermetic door closure.<br>Check hermetic closure of the ash drawer.<br>Check cleanliness of the fumes pipe, of the sensor in the primary air channel and the combustion chamber.<br>Contact after-sales centre                                                                                   |
| <b>MAX ELECTRICAL CURRENT</b>                                                     | The automatic cleaning of the burn pot is blocked.<br>Burn pot dirty/clogged<br>The door is not closed correctly.                                                                                   | Check that the door closes correctly.<br>Check that the burn pot is clear and clean.<br>The automatic cleaning of the burn pot is blocked.<br>If the problem persists, contact the service centre.                                                                                                                                                         |
| <b>CLOSE HOPPER - STOVE DOOR</b>                                                  | Pellet hopper open.<br>Door open.<br>Air inlet clogged or dirty.                                                                                                                                    | Make sure that the pellet hopper, door and ash drawer close properly.<br>Check air inlet.                                                                                                                                                                                                                                                                  |
| <b>CHAMB PROBE</b>                                                                | Chamber probe fault.                                                                                                                                                                                | Contact the after-sales centre.                                                                                                                                                                                                                                                                                                                            |

\* on models with this function.

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## DISPOSAL

### INFORMATION FOR MANAGEMENT OF ELECTRIC AND ELECTRONIC APPLIANCE WASTE CONTAINING BATTERIES OR ACCUMULATORS



This symbol, which is used on the product, batteries, accumulators or on the packaging or documents, means that at the end of its useful life, this product, the batteries and the accumulators included must not be collected, recycled or disposed of together with domestic waste. Improper management of electric or electronic waste or batteries or accumulators can lead to the leakage of hazardous substances contained in the product. For the purpose of preventing damage to health or the environment, users are kindly asked to separate this equipment and/or batteries or accumulators included from other types of waste and to arrange for disposal by the municipal waste service. It is possible to ask your local dealer to collect the waste electric or electronic appliance under the conditions and following the methods provided by national laws transposing the Directive 2012/19/EU.

Separate waste collection and recycling of unused electric and electronic equipment, batteries and accumulators helps to save natural resources and to guarantee that this waste is processed in a manner that is safe for health and the environment. For more information about how to collect electric and electronic equipment and appliances, batteries and accumulators, please contact your local Council or Public Authority competent to issue the relevant permits.



# Extraflame®

## Riscaldamento a Pellet

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design & production

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The manufacturer reserves the right to vary the characteristics and the data reported in this pamphlet at any moment and without notice, in order to improve its products.